



2020

Freedom of Information Act Annual Report to the Attorney General of the United States

The Department of Education's mission is to promote student achievement and preparation for global competitiveness by fostering educational excellence and ensuring equal access.



DEPARTMENT OF EDUCATION
OFFICE OF the Executive Secretariat
FREEDOM OF INFORMATION ACT (FOIA)
SERVICE CENTER

**U.S. Department of Education
FREEDOM OF INFORMATION ACT ANNUAL REPORT
FOR FISCAL YEAR 2020**

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U.S. Department of Education

I. BASIC INFORMATION REGARDING REPORT

1. The person to contact with questions about this report is:
Gregory Smith, Director, FOIA Service Center
Office of the Executive Secretariat
Office of the Secretary
United States Department of Education
400 Maryland Ave, SW, LBJ 7W104
Washington, DC 20202-4503
2. The Internet address for this report on the World Wide Web (www) is:
<http://www2.ed.gov/policy/gen/leg/foia/foiatoc.html>
3. To obtain a copy of this report in paper form contact the person identified in #1 above.

II. MAKING A FOIA REQUEST

1. Names, Addresses, and Contact Numbers for the Department of Education (ED) Freedom of Information Act (FOIA) Officers, FOIA Analysts, and Regional FOIA Coordinators. FOIA requests should be submitted directly to the FOIA Requester Service Center or, if known, to the Regional FOIA Coordinators.

Chief FOIA Officer

Tracey St. Pierre, (202) 401-6701

FOIA Requester Service Center

U.S. Department of Education
400 Maryland Avenue, SW
LBJ 7W104
Washington, DC 20202-4503
(202) 401-8365

FOIA Analysts

Elise Cook
Shahanga Lee
Sandra Lewandowski
Christie Swafford
Tiffany Tucker

FOIA Public Liaison: Robert Wehausen

FOIA Appeals Coordinator: Arthur Caliguiran

Chief Privacy Officer: Ann Kim

- Region I: OCR Boston Office
FOIA Coordinator; 5 Post Office Square, 8th Floor
Boston, MA 02109
(617) 289-0111
- Region II: OCR New York Office
FOIA Coordinator; 32 Old Slip, 26th Floor
New York, NY 10005
(646) 428-3807
- Region III: OCR Philadelphia Office
FOIA Coordinator; 100 Penn Square East
Philadelphia, PA 19107
(215) 656-8541
- Region IV: OCR Atlanta Office
FOIA Coordinator; 61 Forsyth Street, SW, Suite 19T10
Atlanta, GA 30303
(404) 974-9406
- Region V: OCR Chicago Office
FOIA Coordinator; 230 S. Dearborn Street, 37th Floor
Chicago, IL 60604
(312) 730-1560
- Region VI: OCR Dallas Office
FOIA Coordinator; 1999 Bryan Street, Suite 1620
Dallas, TX 75201
(214) 661-9623
- Region VII: OCR Kansas City Office
FOIA Coordinator; 1010 Walnut Street, Suite 320
Kansas City MO 64106
(816) 268-0550
- Region VIII: OCR Denver Office
FOIA Coordinator; 1244 Speer Boulevard
Denver, CO 80204
(303) 844-5942
- Region IX: OCR San Francisco Office
FOIA Coordinator; 50 United Nations Plaza
San Francisco, CA 94102
(415) 486-5555
- Region X: OCR Seattle Office
FOIA Coordinator; 915 Second Avenue, Room 3310
Seattle, WA 98174
(206) 607-1600

Region XI: OCR (Metro) District of Columbia Office
FOIA Coordinator; 400 Maryland Avenue, SW
Washington, DC 20202-1475
(202) 786-0521

Region XII: OCR Cleveland Office
FOIA Coordinator; 1350 Euclid Avenue, Suite 325
Cleveland, OH 44115
(216) 522-4970

2. Information on how to make a FOIA Request and on how to make a Privacy Act request is available from the ED FOIA website: <http://www.ed.gov/policy/gen/leg/foia/foiatoc.html> Responsive records are released in their entirety unless release is precluded on the basis of nine statutory exemptions, as specified in the FOIA. In general, as a regulatory agency, some investigative records or portions of records are not released. In addition, if records are part of an ongoing investigation or involved with litigation they may not be released or are only partially released. Personally identifiable information is also not released to anyone except the individual to whom it applies. Certain information contained in grants and contracts is withheld such as non-federal funding amounts and sources, business proposals, and technical information unique to the submitter that falls within protected business information.

III. ACRONYMS, DEFINITIONS, AND EXEMPTIONS:

1. Agency-specific acronyms or terms used:
 - a. **The Department:** Congress established the U.S. Department of Education (ED) on May 4, 1980, in the Department of Education Organization Act (Public Law 96-88 of October 1979). Under this law, ED's mission is to: Strengthen the Federal commitment to assuring access to equal educational opportunity for every individual; Supplement and complement the efforts of states, the local school systems and other instrumentalities of the states, the private sector, public and private nonprofit educational research institutions, community-based organizations, parents, and students to improve the quality of education; Encourage the increased involvement of the public, parents, and students in Federal education programs; Promote improvements in the quality and usefulness of education through Federally supported research, evaluation, and sharing of information; Improve the coordination of Federal education programs; Improve the management of Federal education activities; and, Increase the accountability of Federal education programs to the President, the Congress, and the public.
 - b. **Calendar Day** – Every day shown on a calendar. A 24-hour period beginning at 12:01 a.m. and ending at 12:00 p.m. midnight.
 - c. **Fees** – an agency will charge processing fees based on how the documents will be used and not on the category of the FOIA requester. All fees allowed will be charged to the first requester, when there are multiple requesters for the same documents, and, unless waived, all subsequent requesters will be charged duplication and special services fees only. If a fee is not allowed by statute or regulation to be charged to the first requester, the fee cannot be passed on to the next subsequent requester.
 - e. **First-In-First-Out (FIFO) Processing Policy** – an agency will process requests in the order in which requests are received consistent with a multi-track processing system and reasonable

allocation of processing resources available for each track and the FOIA program of the agency.

- f. **FOIA/PA Request** – a FOIA request is generally a request or access to records concerning a third party, an organization, or a particular topic of interest. A Privacy Act request is a request for records concerning oneself; such requests are also treated as FOIA requests. (All requests for access to records, regardless of which law is cited by the requester, are included in this report.)
- g. **Glomar Response** – a Glomar response neither confirms nor denies the existence or non-existence of responsive records to a request in order to protect law enforcement, privacy, or other appropriate interests.
- h. **Initial Denial Authority** – agency official who is delegated the authority to make release determinations of documents and information contained in documents requested under the FOIA on behalf of the agency.
- i. **Initial Request** – a request to a federal agency for access to records under the Freedom of Information Act.
- j. **Perjury Statement** – a signed (notarization is not required) statement executed under the penalty of law, usually associated with a request for the personal records of the requester, attesting that they are the individual who they say they are.
- k. **Proper Request** – a request that fits the definition of a FOIA request: reasonably describes the agency records being sought and cites a willingness to pay assessable fees or justifies the granting of a fee waiver. Proper requests do not use federal government resources in making the request – federal government requests for agency documents for official purposes are not FOIA requests.
- l. **Reasonably Described** – a request is reasonably described if it enables a professional agency employee familiar with the subject area to locate the record with a reasonable amount of effort. An appeal is reasonably described if it adequately describes the action taken by the agency regarding the request and the basis on why the action is not in compliance with the statute or agency regulation.
- m. **Referral** – transferring a FOIA request and/or document(s) that are under another agency’s purview to another entity for processing. This also includes redirecting a requester to the appropriate agency instead of referring the request.
- n. **Release** – an agency decision to disclose all records in full in response to a FOIA request. This sometimes is referred to as a “grant.”
- o. **Remanded** – a request that is returned to the initial denial authority for reconsideration of their release determination and further processing.
- p. **Request Disposition** – an agency determination to take one of four actions on requests for records:
 - i. Responsive records are released in full.
 - ii. Responsive records are released in part because some of the information in the requested

records is determined by the agency to be exempt under one or more of the FOIA's exemptions.

- iii. Responsive records are denied in full because all of the information in the requested records is determined by the agency to be exempt under one or more of the FOIA exemptions.
- iv. Determined by the agency not to process for other procedural reasons:
 - (1) No Records – After a thorough search of agency records, no records were found to be responsive to the FOIA request or within the scope of the FOIA request.
 - (2) Duplicate Request – The request is a duplicate of a previously submitted request by the same requester or organization represented by the requester.
 - (3) Fee Related – Request is not processed because there were fee issues. For example, the requester was not willing to pay assessable FOIA processing fees or the requester had delinquent fees from previous FOIA requests.
 - (4) Request Withdrawn – Requester withdraws their request.
 - (5) Not Reasonably Described – sufficient information has not been provided for a professional agency employee familiar with the subject area to locate the record with a reasonable amount of effort.
 - (6) Not a Proper Request – the requester is asking questions posing as a FOIA request or a response would require the agency to create a record.
 - (7) Not an Agency Record – Documents requested in a FOIA request that are not maintained, or possibly originated, by the Department or its components.
 - (8) Referred to an Appropriate Agency – request for records that are not held by a Department agency and are more likely the documents of some other federal agency other than the Department.
- q. **Working Days** – days except Saturdays, Sundays, and federally recognized public holidays.

2. Basic Terms Used in This Report and in FOIA Training:

- a. **Administrative Appeal** – a request to a federal agency asking that it review at a higher administrative level a FOIA determination made by the agency at the initial request level.
- b. **Average Number** – the number obtained by dividing the sum of a group of numbers by the quantity of numbers in the group. For example, of 3, 7, and 14, the average number is 8.
- c. **Backlog** – the number of requests or administrative appeals that are pending at an agency at the end of the fiscal year that are beyond the statutory time period for a response.
- d. **Component** – for agencies that process requests on a decentralized basis, a component is an entity, also sometimes referred to as an office, division, bureau, center, or directorate, within the agency that processes FOIA requests. The FOIA now requires that agencies include in their Annual FOIA Report data for both the agency overall and for each principal component of the

agency.

- e. **Consultation** – the procedure whereby the agency responding to a FOIA request first forwards a record to another agency for its review because that other agency has an interest in the document. Once the agency in receipt of the consultation finishes its review of the record, it responds back to the agency that forwarded it. That agency, in turn, will then respond to the FOIA requester.
- f. **Exemption 3 Statute** – a federal statute that exempts information from disclosure and which the agency relies on to withhold information under subsection (b) (3) of the FOIA.
- g. **FOIA Request** – a FOIA request is generally a request to a federal agency for access to records concerning another person (i.e., a third-party request) or concerning an organization or a particular topic of interest. FOIA requests also include requests made by requesters seeking records concerning themselves (i.e., first-party requests) when those requesters are not subject to the Privacy Act, such as non-U.S. citizens. Moreover, because all first-party requesters should be afforded the benefit of both the access provisions of the FOIA as well as those of the Privacy Act, FOIA requests also include any first-party requests where an agency determines that it must search beyond its Privacy Act systems of records or where a Privacy Act exemption applies, and the agency looks to FOIA to afford the greatest possible access. All requests that require the agency to use the FOIA in responding to the requester are included in this report. Additionally, a FOIA request includes records referred to the agency for processing and direct response to the requester. It does not, however, include records for which the agency has received a consultation from another agency. (Consultations are reported separately in Section XII of this report.)
- h. **Full Grant** – an agency determination to disclose all records in full in response to a FOIA request.
- i. **Full Denial** – an agency determination not to release any records in response to a FOIA request because the records are exempt in their entireties under one or more of the FOIA exemptions or because of a procedural reason such as when no records could be located.
- j. **Median Number** – the middle, not average, number. For example, of 3, 7, and 14, the median number is 7.
- k. **Multi-track Processing** – a system in which simple requests requiring relatively minimal review are placed in one processing track and more voluminous and complex requests are placed in one or more other tracks. Requests granted expedited processing are placed in yet another track. Requests in each track are processed on a first-in/first-out basis. The tracks are:
 - i. **Expedited Processing** – an agency will process a FOIA request on an expedited basis when a requester satisfies the requirements for expedited processing as set forth in the statute and in agency regulations;
 - ii. **Simple Request** – a FOIA request that an agency using multi-track processing places in its fastest (non-expedited) track based on the low volume and/or simplicity of records requested; and
 - iii. **Complex Request** – a FOIA request that an agency using multi-track processing places in a slower track based on the high volume and/or complexity of records requested.

- l. **Partial Grant / Partial Denial** – in response to a FOIA request, an agency determination to disclose portions of the records and to withhold other portions that are exempt under the FOIA, or to otherwise deny a portion of the request for a procedural reason.
 - m. **Pending Request or Pending Administrative Appeal** – a request or administrative appeal for which an agency has not taken final action in all respects.
 - n. **Perfected Request** – a request for records that reasonably describes such records and is made in accordance with published rules stating the time, place, fees (if any), and procedures to be followed.
 - o. **Processed Request or Processed Administrative Appeal** – action on the request or the appeal in all respects has been completed.
 - p. **Range in Number of Days** – the lowest and highest number of days to process requests or administrative appeals.
 - q. **Time Limits** – the time period in the statute for an agency to respond to a FOIA request (ordinarily twenty working days from receipt of a perfected FOIA request).
3. The Nine FOIA Exemptions:
- a. **Exemption 1:** classified national defense and foreign relations information;
 - b. **Exemption 2:** internal agency rules and practices;
 - c. **Exemption 3:** information that is prohibited from disclosure by another federal law;
 - d. **Exemption 4:** trade secrets and other confidential business information;
 - e. **Exemption 5:** inter-agency or intra-agency communications that are protected by legal privileges;
 - f. **Exemption 6:** information involving matters of personal privacy;
 - g. **Exemption 7:** records or information compiled for law enforcement purposes, to the extent that the production of those records (A) could reasonably be expected to interfere with enforcement proceedings, (B) would deprive a person of a right to a fair trial or an impartial adjudication, (C) could reasonably be expected to constitute an unwarranted invasion of personal privacy, (D) could reasonably be expected to disclose the identity of a confidential source, (E) would disclose techniques and procedures for law enforcement investigations or prosecutions, or would disclose guidelines for law enforcement investigations or prosecutions, or (F) could reasonably be expected to endanger the life or physical safety of any individual;
 - h. **Exemption 8:** information relating to the supervision of financial institutions; and
 - i. **Exemption 9:** geological information on wells.
4. **Principal Offices (POs)** – In FY2020, ED had the following program offices and/or processing designations:

Component Abbreviation	Component Name
Exec Sec	Office of the Executive Secretariat
FSA	Federal Student Aid
IES	Institute of Education Sciences
IES-NAGB	IES-National Assessment Governing Board
M	Multiple Offices Assigned
OCIO	Office of the Chief Information Officer
OCO	Office of Communications and Outreach
OCR	Office for Civil Rights (Headquarters)
OCR - Metro D.C.	OCR District of Columbia
OCR - 1 Boston	OCR Region I - Boston
OCR - 10 Seattle	OCR Region X - Seattle
OCR - 12 Cleveland	OCR Region XII - Cleveland
OCR - 2 New York	OCR Region II - New York
OCR - 3 Philadelphia	OCR Region III - Philadelphia
OCR - 4 Atlanta	OCR Region IV - Atlanta
OCR - 5 Chicago	OCR Region V - Chicago
OCR - 6 Dallas	OCR Region VI - Dallas
OCR - 7 Kansas City	OCR Region VII - Kansas City
OCR - 8 Denver	OCR Region VIII - Denver
OCR - 9 San Francisco	OCR Region IX - San Francisco
OCTAE	Office of Career, Technical & Adult Education
OESE	Office of Elementary and Secondary Education
OFO	Office of Finance and Operations
OFO-CAM	OFO - Contracts and Acquisitions Management
OGC	Office of the General Counsel
OIG	Office of Inspector General
OLCA	Office of Legislation and Congressional Affairs
OPE	Office of Postsecondary Education
OPEPD	Office of Planning, Evaluation, and Policy Development
OS	Office of the Secretary
OSERS	Office of Special Education and Rehabilitative Services
OUS	Office of the Under Secretary

IV. Exemption 3 Statutes

Statute	Type of Information Withheld	Case Citation	Agency / Component	Number of Times Relied upon by Agency / Component	Total Number of Times Relied upon by Agency Overall
20 U.S.C. § 1099c-1 (Higher Education Act)	Certain program review reports and institutional responses until the Department of Education issues a final program review determination.	Bagwell v. U.S. Dep't of Educ., 183 F. Supp. 3d 109, 126-27 (D.D.C. 2016).	FSA	8	9
			OCR	1	
26 U.S.C. §§ 6103, 6105	Certain tax return information , to include Taxpayer Identification Numbers of third parties, and certain tax convention information	Church of Scientology v. IRS, 484 U.S. 9, 15 (1987) (26 U.S.C. § 6103); Elec. Priv. Info. Ctr. v. IRS, 910 F.3d 1232 (D.C. Cir. 2018); Leonard v. U.S. Dep't of Treasury, 590 F. App'x. 141, 143-44 (3d Cir. 2014) (per curiam); Pac. Fisheries, Inc. v. IRS, 395 F. App'x. 438, 440 (9th Cir. 2010) (unpublished disposition) (26 U.S.C. §§ 6103, 6105); Tax Analysts v. IRS, 217 F. Supp. 2d 23, 27-29 (D.D.C. 2002) (26 U.S.C. § 6105).	OIG	1	1

30 USC § 3730(b)(2)	Records pertaining to civil actions for false claims against the United States Government	N/A	FSA	2	2
41 U.S.C. § 2102 (amending 41 U.S.C. § 423 (a)(1))*	Contractor bid or proposal information; source selection information	Legal & Safety Employer Research, Inc. v. U.S. Dep't of the Army, No. Civ. S001748, 2001 WL 34098652, at *3-4 (E.D. Cal. May 4, 2001) (dictum).	FSA	6	10
			M	4	

V.A. FOIA REQUESTS -- RECEIVED, PROCESSED AND PENDING FOIA REQUESTS

Agency / Component	Number of Requests Pending as of Start of Fiscal Year	Number of Requests Received in Fiscal Year	Number of Requests Processed in Fiscal Year	Number of Requests Pending as of End of Fiscal Year
Exec Sec	202	453	405	250
FSA	126	294	394	26
IES	3	34	35	2
IES-NAGB	0	1	0	1
M	146	140	169	117
OCIO	2	3	5	0
OCO	5	1	3	3
OCR	143	141	149	135
OCR - Metro D.C.	34	45	68	11
OCR - 1 Boston	38	88	126	0
OCR - 10 Seattle	4	62	62	4
OCR - 12 Cleveland	0	21	18	3
OCR - 2 New York	59	67	103	23
OCR - 3 Philadelphia	7	67	73	1
OCR - 4 Atlanta	5	58	53	10
OCR - 5 Chicago	2	82	79	5
OCR - 6 Dallas	11	66	67	10
OCR - 7 Kansas City	15	46	51	10
OCR - 8 Denver	6	96	97	5
OCR - 9 San Francisco	3	70	70	3
OCTAE	2	3	5	0
OESE	19	84	94	9
OFO	17	40	51	6
OFO-CAM	8	37	35	10
OGC	63	42	24	81
OIG	16	56	63	9
OLCA	0	15	7	8

OPE	76	122	103	95
OPEPD	3	25	26	2
OS	67	73	52	88
OSERS	3	38	37	4
OUS	29	14	13	30
AGENCY OVERALL	1114	2384	2537	961

After reviewing its database, the Department of Education adjusted the number of requests pending at the start of the Fiscal Year for the following components: Exec Sec, FSA, IES, IES-NAGB, M, OCIO, OCO, OCR, OCR-Metro, Boston, Seattle, New York, Atlanta, Chicago, Dallas, Kansas City, Denver, San Francisco, OCTAE, OESE, OFO, OFO-CAM, OGC, OIG, OLCA, OPE, OPEPD, OS, OSERS, and OUS.

V.B.(1). DISPOSITION OF FOIA REQUESTS -- ALL PROCESSED REQUESTS

Agency / Component	Number of Full Grants	Number of Partial Grants / Partial Denials	Number of Full Denials Based on Exemptions	Number of Full Denials Based on Reasons Other than Exemptions									TOTAL
				No Records	All Records Referred to Another Component or Agency	Request Withdrawn	Fee-Related Reason	Records not Reasonably Described	Improper FOIA Request for Other Reason	Not Agency Record	Duplicate Request	Other *Explain in Chart Below	
Exec Sec	15	9	1	5	3	37	0	42	0	251	42	0	405
FSA	71	191	25	40	0	35	16	7	0	0	6	3	394
IES	13	8	0	13	0	1	0	0	0	0	0	0	35
IES-NAGB	0	0	0	0	0	0	0	0	0	0	0	0	0
M	22	76	0	37	0	26	0	2	0	0	0	6	169
OCIO	3	0	0	0	1	1	0	0	0	0	0	0	5
OCO	1	0	0	0	0	1	0	0	0	0	0	1	3
OCR	26	76	8	17	0	17	0	2	0	1	1	1	149
OCR - Metro D.C.	1	51	1	5	0	6	0	2	0	0	1	1	68
OCR - 1 Boston	3	88	8	12	0	11	0	3	0	1	0	0	126
OCR - 10 Seattle	5	48	6	2	0	1	0	0	0	0	0	0	62
OCR - 12 Cleveland	0	13	2	0	0	1	1	1	0	0	0	0	18
OCR - 2 New York	8	73	1	1	0	9	0	9	0	0	2	0	103
OCR - 3 Philadelphia	10	51	1	6	0	0	1	2	0	0	2	0	73
OCR - 4 Atlanta	2	31	13	2	0	5	0	0	0	0	0	0	53
OCR - 5 Chicago	8	64	2	1	0	4	0	0	0	0	0	0	79
OCR - 6 Dallas	2	49	5	5	0	2	2	2	0	0	0	0	67

OCR - 7 Kansas City	0	20	5	2	0	23	0	0	0	0	1	0	51
OCR - 8 Denver	1	78	10	5	0	3	0	0	0	0	0	0	97
OCR - 9 San Francisco	8	48	5	5	0	1	2	0	0	0	1	0	70
OCTAE	2	2	0	1	0	0	0	0	0	0	0	0	5
OESE	20	54	0	12	0	4	4	0	0	0	0	0	94
OFO	24	8	0	12	0	7	0	0	0	0	0	0	51
OFO-CAM	10	19	1	1	0	3	1	0	0	0	0	0	35
OGC	1	6	2	6	0	3	0	1	0	0	0	5	24
OIG	9	31	6	11	2	1	0	0	0	2	1	0	63
OLCA	6	0	0	1	0	0	0	0	0	0	0	0	7
OPE	19	75	0	4	0	4	0	0	0	0	1	0	103
OPEPD	2	17	0	4	0	3	0	0	0	0	0	0	26
OS	7	15	2	18	0	8	0	1	0	0	1	0	52
OSERS	8	14	0	11	0	3	0	0	0	0	1	0	37
OUS	2	7	0	1	0	2	0	0	0	0	0	1	13
AGENCY OVERALL	309	1222	104	240	6	222	27	74	0	255	60	18	2537

V.B.(2). DISPOSITION OF FOIA REQUESTS -- "OTHER" REASONS FOR "FULL DENIALS BASED ON REASONS OTHER THAN EXEMPTIONS"

Agency / Component	Description of "Other" Reasons for Denials from Chart B(1)	Number of Times "Other" Reason Was Relied Upon	TOTAL
Exec Sec	N/A	0	0
FSA	Litigation	3	3
IES	N/A	0	0
IES-NAGB	N/A	0	0
M	Litigation	6	6
OCIO	N/A	0	0
OCO	Litigation	1	1
OCR	Litigation	1	1
OCR - Metro D.C.	Litigation	1	1
OCR - 1 Boston	N/A	0	0
OCR - 10 Seattle	N/A	0	0
OCR - 12 Cleveland	N/A	0	0
OCR - 2 New York	N/A	0	0
OCR - 3 Philadelphia	N/A	0	0
OCR - 4 Atlanta	N/A	0	0
OCR - 5 Chicago	N/A	0	0
OCR - 6 Dallas	N/A	0	0
OCR - 7 Kansas City	N/A	0	0
OCR - 8 Denver	N/A	0	0
OCR - 9 San Francisco	N/A	0	0
OCTAE	N/A	0	0
OESE	N/A	0	0
OFO	N/A	0	0
OFO-CAM	N/A	0	0
OGC	Litigation	5	5

OIG	N/A	0	0
OLCA	N/A	0	0
OPE	N/A	0	0
OPEPD	N/A	0	0
OS	N/A	0	0
OSERS	N/A	0	0
OUS	Litigation	1	1
AGENCY OVERALL		18	18

V.B.(3). DISPOSITION OF FOIA REQUESTS -- NUMBER OF TIMES EXEMPTIONS APPLIED

Agency / Component	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
Exec Sec	0	0	0	2	2	9	0	0	2	0	0	0	0	0
FSA	0	0	16	66	45	190	15	0	8	0	5	1	0	0
IES	0	0	0	6	0	8	0	0	0	0	0	0	0	0
M	0	0	2	13	31	71	3	0	11	1	1	4	0	0
OCR	0	0	1	2	8	74	19	1	60	2	3	0	0	0
OCR - Metro D.C.	0	0	0	2	2	52	7	0	52	0	0	0	0	0
OCR - 1 Boston	0	2	0	2	30	94	27	0	94	4	3	0	0	0
OCR - 10 Seattle	0	0	0	0	14	51	17	0	50	0	0	0	0	0
OCR - 12 Cleveland	0	0	0	0	2	13	6	0	12	0	0	0	0	0
OCR - 2 New York	0	0	0	0	4	71	12	4	72	1	1	0	0	0
OCR - 3 Philadelphia	0	0	0	1	12	49	12	0	49	1	0	0	0	0
OCR - 4 Atlanta	0	0	0	0	6	37	11	0	36	1	1	0	0	0
OCR - 5 Chicago	0	0	0	0	4	66	2	0	66	0	3	0	0	0
OCR - 6 Dallas	0	0	0	2	3	51	21	1	50	0	0	0	0	0
OCR - 7 Kansas City	0	0	0	0	2	21	10	0	24	0	1	0	0	0
OCR - 8 Denver	0	0	0	0	5	78	11	0	78	1	0	0	0	0
OCR - 9 San Francisco	0	0	0	2	8	52	16	0	50	0	3	0	0	0
OCTAE	0	0	0	0	1	2	0	0	0	0	0	0	0	0
OESE	0	0	0	15	6	53	0	0	0	1	0	0	0	0
OFO	0	0	0	1	2	8	0	0	0	0	0	0	0	0
OFO-CAM	0	0	0	20	1	9	0	0	0	0	0	0	0	0

OGC	0	0	0	1	3	6	0	0	0	0	0	0	0	0
OIG	0	1	1	6	12	35	4	0	32	2	5	0	0	0
OPE	0	0	0	60	6	65	0	0	0	0	0	0	0	0
OPEPD	0	0	0	0	0	17	0	0	0	0	0	0	0	0
OS	0	0	0	1	11	13	0	0	3	0	1	1	0	0
OSERS	0	0	0	4	3	14	0	0	0	0	0	0	0	0
OUS	0	0	0	1	5	6	0	0	1	0	2	0	0	0
AGENCY OVERALL	0	3	20	207	228	1215	193	6	750	14	29	6	0	0

VI.A. ADMINISTRATIVE APPEALS OF INITIAL DETERMINATIONS OF FOIA REQUESTS -- RECEIVED, PROCESSED, AND PENDING ADMINISTRATIVE APPEALS

Agency / Component	Number of Appeals Pending as of Start of Fiscal Year	Number of Appeals Received in Fiscal Year	Number of Appeals Processed in Fiscal Year	Number of Appeals Pending as of End of Fiscal Year
Exec Sec	0	4	4	0
FSA	29	18	21	26
IES	0	1	1	0
IES-NAGB	0	0	0	0
M	5	5	6	4
OCIO	0	0	0	0
OCO	0	0	0	0
OCR	20	5	16	9
OCR - Metro D.C.	3	2	4	1
OCR - 1 Boston	1	1	0	2
OCR - 10 Seattle	1	1	1	1
OCR - 12 Cleveland	0	1	0	1
OCR - 2 New York	2	0	1	1
OCR - 3 Philadelphia	1	3	1	3
OCR - 4 Atlanta	1	0	0	1
OCR - 5 Chicago	5	0	5	0
OCR - 6 Dallas	0	0	0	0
OCR - 7 Kansas City	0	0	0	0
OCR - 8 Denver	2	1	1	2
OCR - 9 San Francisco	4	1	3	2
OCTAE	0	0	0	0
OESE	3	1	4	0
OFO	1	0	1	0
OFO-CAM	0	1	1	0
OGC	7	5	3	9

OIG	1	0	1	0
OLCA	0	0	0	0
OPE	0	1	1	0
OPEPD	0	0	0	0
OS	3	1	4	0
OSERS	3	0	3	0
OUS	0	0	0	0
AGENCY OVERALL	92	52	82	62

After reviewing its database, the Department of Education adjusted the number of appeals pending at the start of the Fiscal Year for the following components: FSA, OESE, OGC, OPE and OS.

VI.B. DISPOSITION OF ADMINISTRATIVE APPEALS -- ALL PROCESSED APPEALS

Agency / Component	Number Affirmed on Appeal	Number Partially Affirmed & Partially Reversed/Remanded on Appeal	Number Completely Reversed/Remanded on Appeal	Number of Appeals Closed for Other Reasons	TOTAL
Exec Sec	3	0	1	0	4
FSA	8	5	3	5	21
IES	0	0	0	1	1
IES-NAGB	0	0	0	0	0
M	1	4	1	0	6
OCIO	0	0	0	0	0
OCO	0	0	0	0	0
OCR	6	6	1	3	16
OCR - Metro D.C.	1	3	0	0	4
OCR - 1 Boston	0	0	0	0	0
OCR - 10 Seattle	0	1	0	0	1
OCR - 12 Cleveland	0	0	0	0	0
OCR - 2 New York	0	0	0	1	1
OCR - 3 Philadelphia	0	1	0	0	1
OCR - 4 Atlanta	0	0	0	0	0
OCR - 5 Chicago	1	3	1	0	5
OCR - 6 Dallas	0	0	0	0	0
OCR - 7 Kansas City	0	0	0	0	0
OCR - 8 Denver	0	1	0	0	1
OCR - 9 San Francisco	1	2	0	0	3
OCTAE	0	0	0	0	0
OESE	3	0	0	1	4
OFO	0	0	0	1	1
OFO-CAM	0	1	0	0	1
OGC	0	0	0	3	3

OIG	0	0	1	0	1
OLCA	0	0	0	0	0
OPE	0	0	1	0	1
OPEPD	0	0	0	0	0
OS	1	2	0	1	4
OSERS	1	2	0	0	3
OUS	0	0	0	0	0
AGENCY OVERALL	26	31	9	16	82

VI.C.(1). REASONS FOR DENIAL ON APPEAL -- NUMBER OF TIMES EXEMPTIONS APPLIED

Agency / Component	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
Exec Sec	0	0	0	0	1	0	0	0	0	0	0	0	0	0
FSA	0	0	0	2	1	7	0	0	0	0	0	0	0	0
IES	0	0	0	0	0	0	0	0	0	0	0	0	0	0
IES-NAGB	0	0	0	0	0	0	0	0	0	0	0	0	0	0
M	0	0	1	2	3	2	0	0	0	0	0	0	0	0
OCIO	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCO	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCR	0	0	0	0	1	9	1	0	8	0	0	0	0	0
OCR - Metro D.C.	0	0	0	0	1	3	1	0	3	0	0	0	0	0
OCR - 1 Boston	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCR - 10 Seattle	0	0	0	0	1	1	0	0	1	0	0	0	0	0
OCR - 12 Cleveland	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCR - 2 New York	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCR - 3 Philadelphia	0	0	0	0	1	1	0	0	1	0	0	0	0	0
OCR - 4 Atlanta														
OCR - 5 Chicago	0	0	0	0	1	3	0	0	3	0	1	0	0	0
OCR - 6 Dallas	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCR - 7 Kansas City	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCR - 8 Denver	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCR - 9 San Francisco	0	0	0	0	1	3	1	0	3	0	0	0	0	0
OCTAE	0	0	0	0	0	0	0	0	0	0	0	0	0	0

OESE	0	0	0	0	3	0	0	0	0	0	0	0	0	0
OFO	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OFO-CAM	0	0	0	1	0	1	0	0	0	0	0	0	0	0
OGC	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OIG	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OLCA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OPE	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OPEPD	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OS	0	0	0	1	2	2	0	0	0	0	0	0	0	0
OSERS	0	0	0	0	2	2	0	0	0	0	0	0	0	0
OUS	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	0	0	1	6	18	34	3	0	19	0	1	0	0	0

VI.C.(2). REASONS FOR DENIAL ON APPEAL -- REASONS OTHER THAN EXEMPTIONS

Agency / Component	No Records	Records Referred at Initial Request Level	Request Withdrawn	Fee-Related Reason	Records not Reasonably Described	Improper Request for Other Reasons	Not Agency Record	Duplicate Request or Appeal	Request in Litigation	Appeal Based Solely on Denial of Request for Expedited Processing	Other *Explain in chart below
Exec Sec	0	0	0	0	0	0	0	0	0	0	0
FSA	0	0	3	0	0	0	0	0	0	0	2
IES	0	0	0	0	0	0	0	0	0	0	1
IES-NAGB	0	0	0	0	0	0	0	0	0	0	0
M	0	0	0	0	0	0	0	0	0	0	0
OCIO	0	0	0	0	0	0	0	0	0	0	0
OCO	0	0	0	0	0	0	0	0	0	0	0
OCR	0	0	0	0	0	0	0	0	0	0	3
OCR - Metro D.C.	0	0	0	0	0	0	0	0	0	0	0
OCR - 1 Boston	0	0	0	0	0	0	0	0	0	0	0
OCR - 10 Seattle	0	0	0	0	0	0	0	0	0	0	0
OCR - 12 Cleveland	0	0	0	0	0	0	0	0	0	0	0
OCR - 2 New York	0	0	1	0	0	0	0	0	0	0	0

OCR - 3 Philadelphia	0	0	0	0	0	0	0	0	0	0	0
OCR - 4 Atlanta	0	0	0	0	0	0	0	0	0	0	0
OCR - 5 Chicago	0	0	0	0	0	0	0	0	0	0	0
OCR - 6 Dallas	0	0	0	0	0	0	0	0	0	0	0
OCR - 7 Kansas City	0	0	0	0	0	0	0	0	0	0	0
OCR - 8 Denver	0	0	0	0	0	0	0	0	0	0	0
OCR - 9 San Francisco	0	0	0	0	0	0	0	0	0	0	0
OCTAE	0	0	0	0	0	0	0	0	0	0	0
OESE	0	0	0	0	0	0	0	0	0	0	1
OFO	0	0	1	0	0	0	0	0	0	0	0
OFO-CAM	0	0	0	0	0	0	0	0	0	0	0
OGC	0	0	0	0	0	0	0	0	0	0	3
OIG	0	0	0	0	0	0	0	0	0	0	0
OLCA	0	0	0	0	0	0	0	0	0	0	0
OPE	0	0	0	0	0	0	0	0	0	0	0
OPEPD	0	0	0	0	0	0	0	0	0	0	0
OS	0	0	0	0	0	0	0	0	0	0	1
OSERS	0	0	0	0	0	0	0	0	0	0	0
OUS	0	0	0	0	0	0	0	0	0	0	0

AGENCY OVERALL	0	0	5	0	0	0	0	0	0	0	11
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VI.C.(3). REASONS FOR DENIAL ON APPEAL -- "OTHER" REASONS

Agency / Component	Description of "Other" Reasons for Denial on Appeal from Chart C(2)	Number of Times "Other" Reason Was Relied Upon	TOTAL
Exec Sec	N/A	0	0
FSA	Moot	2	2
IES	Moot	1	1
IES-NAGB	N/A	0	0
M	N/A	0	0
OCIO	N/A	0	0
OCO	N/A	0	0
OCR	N/A	3	3
OCR - Metro D.C.	N/A	0	0
OCR - 1 Boston	N/A	0	0
OCR - 10 Seattle	N/A	0	0
OCR - 12 Cleveland	N/A	0	0
OCR - 2 New York	N/A	0	0
OCR - 3 Philadelphia	N/A	0	0
OCR - 4 Atlanta	N/A	0	0
OCR - 5 Chicago	N/A	0	0
OCR - 6 Dallas	N/A	0	0
OCR - 7 Kansas City	N/A	0	0
OCR - 8 Denver	N/A	0	0
OCR - 9 San Francisco	N/A	0	0
OCTAE	N/A	0	0
OESE	Moot	1	1
OFO	N/A	0	0
OFO-CAM	N/A	0	0
OGC	Moot	3	3
OIG	N/A	0	0

OLCA	N/A	0	0
OPE	N/A	0	0
OPEPD	N/A	0	0
OS	Moot	1	1
OSERS	N/A	0	0
OUS	N/A	0	0
AGENCY OVERALL		11	11

VI.C.(4). RESPONSE TIME FOR ADMINISTRATIVE APPEALS

Agency / Component	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
Exec Sec	1	2.25	1	7
FSA	78	414.57	3	1299
IES	19	19	19	19
IES-NAGB	N/A	N/A	N/A	N/A
M	145.5	296.67	41	734
OCIO	N/A	N/A	N/A	N/A
OCO	N/A	N/A	N/A	N/A
OCR	163	299	35	642
OCR - Metro D.C.	241.5	293.25	63	625
OCR - 1 Boston	N/A	N/A	N/A	N/A
OCR - 10 Seattle	40	40	40	40
OCR - 12 Cleveland	N/A	N/A	N/A	N/A
OCR - 2 New York	206	206	206	206
OCR - 3 Philadelphia	71	71	71	71
OCR - 4 Atlanta	N/A	N/A	N/A	N/A
OCR - 5 Chicago	597	582.8	440	784
OCR - 6 Dallas	N/A	N/A	N/A	N/A
OCR - 7 Kansas City	N/A	N/A	N/A	N/A
OCR - 8 Denver	673	673	673	673
OCR - 9 San Francisco	217	216.67	117	316
OCTAE	N/A	N/A	N/A	N/A
OESE	185.5	202.25	56	382
OFO	523	523	523	523
OFO-CAM	19	19	19	19
OGC	255	202.33	97	255
OIG	596	596	596	596
OLCA	N/A	N/A	N/A	N/A

OPE	13	13	13	13
OPEPD	N/A	N/A	N/A	N/A
OS	274.5	288.75	8	598
OSERS	85	77	49	97
OUS	N/A	N/A	N/A	N/A
AGENCY OVERALL	153	304.61	1	1299

VI.C.(5). TEN OLDEST PENDING ADMINISTRATIVE APPEALS

Agency / Component		10th Oldest Appeal	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Appeal
Exec Sec	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
FSA	Date of Appeal	2018-08-31	2018-05-02	2018-05-02	2018-05-02	2018-01-19	2017-12-08	2017-10-02	2017-09-26	2017-09-06	2014-03-07
	Number of Days Pending	519	604	604	604	675	702	748	752	766	1641
IES	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
IES-NAGB	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
M	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	2020-09-24	2019-11-12	2019-08-14	2019-04-25
	Number of Days Pending	0	0	0	0	0	0	5	222	283	360
OCIO	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OCO	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0

OCR	Date of Appeal	N/A	2020-09-17	2020-05-28	2019-09-18	2019-08-14	2019-08-14	2019-07-21	2019-07-09	2018-01-05	2017-10-16
	Number of Days Pending	0	10	88	259	283	283	300	309	684	739
OCR - Metro D.C.	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2019-09-04
	Number of Days Pending	0	0	0	0	0	0	0	0	0	261
OCR - 1 Boston	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2020-08-31	2019-06-25
	Number of Days Pending	0	0	0	0	0	0	0	0	22	318
OCR - 10 Seattle	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2018-10-16
	Number of Days Pending	0	0	0	0	0	0	0	0	0	489
OCR - 12 Cleveland	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2020-08-10
	Number of Days Pending	0	0	0	0	0	0	0	0	0	37
OCR - 2 New York	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2019-05-29
	Number of Days Pending	0	0	0	0	0	0	0	0	0	337
OCR - 3 Philadelphia	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2020-07-08	2019-10-28	2019-02-13
	Number of Days Pending	0	0	0	0	0	0	0	60	232	409
OCR - 4 Atlanta	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2018-08-21
	Number of Days Pending	0	0	0	0	0	0	0	0	0	527
	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

OCR - 5 Chicago	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OCR - 6 Dallas	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OCR - 7 Kansas City	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OCR - 8 Denver	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2020-02-14	2018-09-20
	Number of Days Pending	0	0	0	0	0	0	0	0	159	506
OCR - 9 San Francisco	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2019-05-20	2018-08-15
	Number of Days Pending	0	0	0	0	0	0	0	0	343	531
OCTAE	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OESE	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OFO	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

OFO-CAM	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OGC	Date of Appeal	N/A	2020-09-17	2020-09-11	2020-07-16	2020-04-30	2020-01-06	2019-09-25	2019-08-14	2019-08-14	2019-08-14
	Number of Days Pending	0	10	14	54	107	187	254	283	283	283
OIG	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OLCA	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OPE	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OPEPD	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OS	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OSERS	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0

OUS	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	Date of Appeal	2018-05-02	2018-01-26	2018-01-19	2018-01-05	2017-12-08	2017-10-16	2017-10-02	2017-09-26	2017-09-06	2014-03-07
	Number of Days Pending	604	670	675	684	702	739	748	752	766	1641

VII.A. FOIA REQUESTS -- RESPONSE TIME FOR ALL PROCESSED PERFECTED REQUESTS

Agency / Component	SIMPLE				COMPLEX				EXPEDITED PROCESSING			
	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
Exec Sec	1	1.16	<1	25	261	334.8	51	800	N/A	N/A	N/A	N/A
FSA	16	13.67	<1	25	65.5	136.64	13	828	26	26	13	39
IES	5	8.07	<1	22	68	82.5	21	172	N/A	N/A	N/A	N/A
IES-NAGB	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
M	13	12	<1	24	284	306.15	21	1082	60	61.87	10	115
OCIO	12.5	13.5	5	24	342	342	342	342	N/A	N/A	N/A	N/A
OCO	N/A	N/A	N/A	N/A	292	253.33	64	404	N/A	N/A	N/A	N/A
OCR	6.5	8.61	<1	21	221.5	261.7	21	748	388	388	388	388
OCR - Metro D.C.	16	10.55	<1	22	158	174.77	29	502	92	92	22	162
OCR - 1 Boston	5	7.3	<1	25	251	349.72	4	855	2	1.67	<1	3
OCR - 10 Seattle	7.5	8.02	<1	20	6.5	6.17	<1	11	N/A	N/A	N/A	N/A
OCR - 12 Cleveland	9	11.38	2	24	53.5	72.25	20	162	N/A	N/A	N/A	N/A
OCR - 2 New York	15	13.03	<1	25	226	288.48	3	1048	N/A	N/A	N/A	N/A

OCR – 3 Philadelphia	9	10.09	<1	20	27	44.33	26	80	6	6	3	9
OCR - 4 Atlanta	10	12.68	<1	72	42.5	67.94	3	232	N/A	N/A	N/A	N/A
OCR - 5 Chicago	17	13.32	<1	20	20	32.5	16	100	19	19	19	19
OCR - 6 Dallas	11.5	11.45	<1	25	15.5	56.55	<1	354	9	9	9	9
OCR - 7 Kansas City	6	8.76	<1	20	546	408.6	<1	634	N/A	N/A	N/A	N/A
OCR - 8 Denver	4	5.71	<1	23	29	45.19	3	238	2	2	2	2
OCR - 9 San Francisco	9	9.91	<1	25	32.5	38.25	2	116	N/A	N/A	N/A	N/A
OCTAE	6	5.75	3	8	84	84	84	84	N/A	N/A	N/A	N/A
OESE	14	12.31	<1	24	61.5	130.22	11	562	N/A	N/A	N/A	N/A
OFO	18	15.56	1	25	64.5	160	26	490	N/A	N/A	N/A	N/A
OFO-CAM	16	13.71	5	20	62	85	22	265	N/A	N/A	N/A	N/A
OGC	10	11.8	<1	22	109	214.17	34	527	105	105	105	105
OIG	4	7.63	<1	22	52	173.41	4	968	N/A	N/A	N/A	N/A
OLCA	12	14.5	12	22	44	48.67	37	65	N/A	N/A	N/A	N/A
OPE	9	10.51	1	25	121.5	189.66	23	708	N/A	N/A	N/A	N/A
OPEPD	7.5	8.6	<1	23	47.5	103.17	26	397	N/A	N/A	N/A	N/A
OS	19	14.89	4	20	468	412.27	27	964	336	336	336	336

OSERS	12.5	11.61	1	22	79	138.67	26	538	N/A	N/A	N/A	N/A
OUS	0.0000	0.0000	0.0000	0.0000	642	625.38	61	901	N/A	N/A	N/A	N/A
AGENCY OVERALL	6	8.34	<1	72	114	213.02	<1	1082	16	72.06	<1	388

VII.B. PROCESSED REQUESTS -- RESPONSE TIME FOR PERFECTED REQUESTS IN WHICH INFORMATION WAS GRANTED

Agency / Component	SIMPLE				COMPLEX				EXPEDITED PROCESSING			
	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
Exec Sec	3.5	5	<1	14	137	182	76	378	N/A	N/A	N/A	N/A
FSA	16	15.2	<1	25	77	146.02	13	828	39	39	39	39
IES	10	11.07	<1	22	59.5	56.33	21	78	N/A	N/A	N/A	N/A
IES-NAGB	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
M	19	17.92	10	24	251	302.16	21	1082	60	61.67	10	115
OCIO	6	6	5	7	342	342	342	342	N/A	N/A	N/A	N/A
OCO	N/A	N/A	N/A	N/A	64	64	64	64	N/A	N/A	N/A	N/A
OCR	13	11.76	2	21	203	233.6	21	748	388	388	388	388
OCR - Metro D.C.	16	11.38	<1	22	141.5	163.21	29	502	92	92	22	162
OCR - 1 Boston	6	8.21	<1	25	127.5	275.31	4	835	1.5	1.5	<1	3
OCR - 10 Seattle	5	7.71	1	20	9	6.6	<1	11	N/A	N/A	N/A	N/A
OCR - 12 Cleveland	10	12.56	5	24	53.5	72.25	20	162	N/A	N/A	N/A	N/A
OCR - 2 New York	15	13.33	<1	25	212.5	248.96	11	1048	N/A	N/A	N/A	N/A
OCR - 3 Philadelphia	10	10.95	<1	20	26.5	26.5	26	27	6	6	3	9

OCR - 4 Atlanta	13.5	14.73	<1	72	50	80.56	16	232	N/A	N/A	N/A	N/A
OCR - 5 Chicago	18	13.97	<1	20	20	32.5	16	100	19	19	19	19
OCR - 6 Dallas	13	12.47	<1	25	16	56.72	1	354	9	9	9	9
OCR - 7 Kansas City	12	11.1	<1	20	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
OCR - 8 Denver	4	6.01	<1	23	29	25.67	4	48	2	2	2	2
OCR - 9 San Francisco	11	11.38	1	25	32.5	38.25	2	116	N/A	N/A	N/A	N/A
OCTAE	4	5	3	8	84	84	84	84	N/A	N/A	N/A	N/A
OESE	15	13.8	<1	24	61	132.64	14	562	N/A	N/A	N/A	N/A
OFO	19	18.14	1	25	51.5	89.39	26	394	N/A	N/A	N/A	N/A
OFO-CAM	17	14	5	20	68	89.04	22	265	N/A	N/A	N/A	N/A
OGC	N/A	N/A	N/A	N/A	461	311.14	34	527	N/A	N/A	N/A	N/A
OIG	7.5	9.9	<1	22	59	188.75	4	968	N/A	N/A	N/A	N/A
OLCA	12	12	12	12	44	48.67	37	65	N/A	N/A	N/A	N/A
OPE	9	10.77	1	25	117.5	184.22	23	708	N/A	N/A	N/A	N/A
OPEPD	7.5	9.21	2	23	64	117.6	26	397	N/A	N/A	N/A	N/A
OS	7	10	4	19	536	482.11	44	964	N/A	N/A	N/A	N/A
OSERS	15	12.4	1	22	79	96.57	26	172	N/A	N/A	N/A	N/A
OUS	N/A	N/A	N/A	N/A	642	671	601	901	N/A	N/A	N/A	N/A
AGENCY OVERALL	11	11.39	<1	72	98.5	102.33	<1	1082	14.5	60.07	<1	388

VII.C. PROCESSED SIMPLE REQUESTS -- RESPONSE TIME IN DAY INCREMENTS

Agency / Component	<1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	TOTAL
Exec Sec	352	1	0	0	0	0	0	0	0	0	0	0	0	353
FSA	149	26	0	0	0	0	0	0	0	0	0	0	0	175
IES	25	2	0	0	0	0	0	0	0	0	0	0	0	27
IES-NAGB	0	0	0	0	0	0	0	0	0	0	0	0	0	0
M	30	5	0	0	0	0	0	0	0	0	0	0	0	35
OCIO	3	1	0	0	0	0	0	0	0	0	0	0	0	4
OCO	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCR	42	2	0	0	0	0	0	0	0	0	0	0	0	44
OCR - Metro D.C.	10	1	0	0	0	0	0	0	0	0	0	0	0	11
OCR - 1 Boston	64	3	0	0	0	0	0	0	0	0	0	0	0	67
OCR - 10 Seattle	56	0	0	0	0	0	0	0	0	0	0	0	0	56
OCR - 12 Cleveland	11	2	0	0	0	0	0	0	0	0	0	0	0	13
OCR - 2 New York	25	4	0	0	0	0	0	0	0	0	0	0	0	29
OCR - 3 Philadelphia	66	0	0	0	0	0	0	0	0	0	0	0	0	66
OCR - 4 Atlanta	34	2	0	1	0	0	0	0	0	0	0	0	0	37
OCR - 5 Chicago	72	0	0	0	0	0	0	0	0	0	0	0	0	72
OCR - 6 Dallas	39	3	0	0	0	0	0	0	0	0	0	0	0	42
OCR - 7 Kansas City	41	0	0	0	0	0	0	0	0	0	0	0	0	41
OCR - 8 Denver	77	3	0	0	0	0	0	0	0	0	0	0	0	80
OCR - 9 San Francisco	50	4	0	0	0	0	0	0	0	0	0	0	0	54
OCTAE	4	0	0	0	0	0	0	0	0	0	0	0	0	4

OESE	50	8	0	0	0	0	0	0	0	0	0	0	0	58
OFO	19	6	0	0	0	0	0	0	0	0	0	0	0	25
OFO-CAM	7	0	0	0	0	0	0	0	0	0	0	0	0	7
OGC	4	1	0	0	0	0	0	0	0	0	0	0	0	5
OIG	38	3	0	0	0	0	0	0	0	0	0	0	0	41
OLCA	3	1	0	0	0	0	0	0	0	0	0	0	0	4
OPE	31	4	0	0	0	0	0	0	0	0	0	0	0	35
OPEPD	19	1	0	0	0	0	0	0	0	0	0	0	0	20
OS	9	0	0	0	0	0	0	0	0	0	0	0	0	9
OSERS	27	1	0	0	0	0	0	0	0	0	0	0	0	28
OUS	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	1357	84	0	1	0	0	0	0	0	0	0	0	0	1442

VII.C. PROCESSED COMPLEX REQUESTS -- RESPONSE TIME IN DAY INCREMENTS

Agency / Component	<1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	TOTAL
Exec Sec	0	0	1	2	0	0	1	1	0	0	0	1	4	10
FSA	2	63	33	21	16	3	6	12	4	7	13	14	16	210
IES	0	1	2	3	0	0	0	1	1	0	0	0	0	8
IES-NAGB	0	0	0	0	0	0	0	0	0	0	0	0	0	0
M	0	11	11	8	3	4	8	2	2	2	16	20	42	129
OCIO	0	0	0	0	0	0	0	0	0	0	0	1	0	1
OCO	0	0	0	1	0	0	0	0	0	0	1	0	1	3
OCR	0	9	3	10	4	6	8	2	5	1	21	13	20	102
OCR - Metro D.C.	0	3	9	1	5	3	3	3	3	3	13	4	3	53
OCR - 1 Boston	5	3	2	5	3	2	0	1	1	0	5	6	20	53
OCR - 10 Seattle	6	0	0	0	0	0	0	0	0	0	0	0	0	6
OCR - 12 Cleveland	1	0	2	0	0	0	0	0	1	0	0	0	0	4
OCR - 2 New York	2	8	5	1	3	4	1	2	1	1	11	6	20	65
OCR - 3 Philadelphia	0	2	0	1	0	0	0	0	0	0	0	0	0	3
OCR - 4 Atlanta	3	4	3	1	2	1	0	0	0	1	1	0	0	16
OCR - 5 Chicago	5	0	0	0	1	0	0	0	0	0	0	0	0	6
OCR - 6 Dallas	15	1	1	0	2	0	0	0	0	0	2	1	0	22
OCR - 7 Kansas City	2	0	1	0	0	0	0	0	0	0	0	0	7	10
OCR - 8 Denver	5	6	2	0	1	1	0	0	0	0	1	0	0	16
OCR - 9 San Francisco	6	4	3	0	1	2	0	0	0	0	0	0	0	16
OCTAE	0	0	0	0	1	0	0	0	0	0	0	0	0	1

OESE	2	12	3	4	6	0	2	0	0	0	1	2	4	36
OFO	0	6	6	4	1	1	0	0	0	0	0	6	2	26
OFO-CAM	0	6	5	7	3	2	1	0	1	2	1	0	0	28
OGC	0	1	2	1	0	5	2	0	0	0	1	0	5	17
OIG	6	4	2	2	0	0	0	0	1	0	3	2	2	22
OLCA	0	1	1	1	0	0	0	0	0	0	0	0	0	3
OPE	0	9	12	5	4	4	4	0	4	1	10	7	8	68
OPEPD	0	3	0	2	0	0	0	0	0	0	0	1	0	6
OS	0	5	1	2	0	0	2	0	0	0	1	6	24	41
OSERS	0	3	0	2	0	0	1	0	2	0	0	0	1	9
OUS	0	0	0	1	0	0	0	0	0	0	0	0	12	13
AGENCY OVERALL	60	165	110	85	56	38	39	24	26	18	101	90	191	1003

VII.C. PROCESSED REQUESTS GRANTED EXPEDITED PROCESSING -- RESPONSE TIME IN DAY INCREMENTS

Agency / Component	<1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	TOTAL
Exec Sec	0	0	0	0	0	0	0	0	0	0	0	0	0	0
FSA	1	1	0	0	0	0	0	0	0	0	0	0	0	2
IES	0	0	0	0	0	0	0	0	0	0	0	0	0	0
IES-NAGB	0	0	0	0	0	0	0	0	0	0	0	0	0	0
M	1	0	1	0	0	1	0	0	0	0	0	0	0	3
OCIO	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCO	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCR	0	0	0	0	0	0	0	0	0	0	0	1	0	1
OCR - Metro D.C.	0	1	0	0	0	0	0	0	1	0	0	0	0	2
OCR - 1 Boston	3	0	0	0	0	0	0	0	0	0	0	0	0	3
OCR - 10 Seattle	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCR - 12 Cleveland	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCR - 2 New York	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCR - 3 Philadelphia	2	0	0	0	0	0	0	0	0	0	0	0	0	2
OCR - 4 Atlanta	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCR - 5 Chicago	1	0	0	0	0	0	0	0	0	0	0	0	0	1
OCR - 6 Dallas	1	0	0	0	0	0	0	0	0	0	0	0	0	1
OCR - 7 Kansas City	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCR - 8 Denver	1	0	0	0	0	0	0	0	0	0	0	0	0	1
OCR - 9 San Francisco	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCTAE	0	0	0	0	0	0	0	0	0	0	0	0	0	0

OESE	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OFO	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OFO-CAM	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OGC	0	0	0	0	0	1	0	0	0	0	0	0	0	1
OIG	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OLCA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OPE	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OPEPD	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OS	0	0	0	0	0	0	0	0	0	0	0	1	0	1
OSERS	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OUS	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	10	2	1	0	0	2	0	0	1	0	0	2	0	18

VII.D. PENDING REQUESTS -- ALL PENDING PERFECTED REQUESTS

Agency / Component	SIMPLE			COMPLEX			EXPEDITED PROCESSING		
	Number Pending	Median Number of Days	Average Number of Days	Number Pending	Median Number of Days	Average Number of Days	Number Pending	Median Number of Days	Average Number of Days
Exec Sec	3	5	3	245	528	503	2	738.5	738
FSA	1	7	7	25	21	52	0	N/A	N/A
IES	0	N/A	N/A	2	210.5	210	0	N/A	N/A
IES-NAGB	0	N/A	N/A	1	0	0	0	N/A	N/A
M	0	N/A	N/A	116	221	268	1	86	86
OCIO	0	N/A	N/A	0	N/A	N/A	0	N/A	N/A
OCO	0	N/A	N/A	3	503	535	0	N/A	N/A
OCR	0	N/A	N/A	134	256	324	0	N/A	N/A
OCR - Metro D.C.	0	N/A	N/A	11	35	76	0	N/A	N/A
OCR - 1 Boston	0	N/A	N/A	0	N/A	N/A	0	N/A	N/A
OCR - 10 Seattle	0	N/A	N/A	2	3.5	3	0	N/A	N/A
OCR - 12 Cleveland	0	N/A	N/A	3	19	34	0	N/A	N/A
OCR - 2 New York	1	102	102	22	230	306	0	N/A	N/A
OCR - 3 Philadelphia	0	N/A	N/A	1	122	122	0	N/A	N/A
OCR - 4 Atlanta	1	18	18	9	204	258	0	N/A	N/A
OCR - 5 Chicago	1	7	7	4	11	9	0	N/A	N/A
OCR - 6 Dallas	0	N/A	N/A	10	98.5	129	0	N/A	N/A
OCR - 7 Kansas City	1	209	209	9	163	220	0	N/A	N/A
OCR - 8 Denver	1	603	603	4	25.5	75	0	N/A	N/A

OCR - 9 San Francisco	0	N/A	N/A	2	3	3	0	N/A	N/A
OCTAE	0	N/A	N/A	0	N/A	N/A	0	N/A	N/A
OESE	0	N/A	N/A	8	192	239	0	N/A	N/A
OFO	1	30	30	5	3	8	0	N/A	N/A
OFO-CAM	0	N/A	N/A	10	119	122	0	N/A	N/A
OGC	0	N/A	N/A	80	362.5	371	1	298	298
OIG	2	269.5	269	7	25	199	0	N/A	N/A
OLCA	0	N/A	N/A	8	105.5	110	0	N/A	N/A
OPE	0	N/A	N/A	95	149	223	0	N/A	N/A
OPEPD	1	5	5	1	30	30	0	N/A	N/A
OS	0	N/A	N/A	88	186	215	0	N/A	N/A
OSERS	0	N/A	N/A	4	22.5	55	0	N/A	N/A
OUS	0	N/A	N/A	30	333	303	0	N/A	N/A
AGENCY OVERALL	13	18	117	939	252	319	4	467	465

VII.E. PENDING REQUESTS -- TEN OLDEST PENDING PERFECTED REQUESTS

Agency / Component		10th Oldest Request	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
Exec Sec	Date of Receipt	2017-03-03	2017-03-03	2017-03-01	2017-03-01	2017-02-28	2017-02-23	2017-02-21	2017-02-21	2017-02-08	2017-02-08
	Number of Days Pending	895	895	897	897	898	901	903	903	911	911
FSA	Date of Receipt	2020-08-17	2020-07-23	2020-07-08	2020-06-22	2020-06-22	2020-03-06	2020-02-14	2020-02-12	2020-01-06	2019-10-22
	Number of Days Pending	32	49	60	71	71	145	159	161	187	236
IES	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2020-09-30	2019-01-30
	Number of Days Pending	0	0	0	0	0	0	0	0	1	388
IES-NAGB	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2020-09-30
	Number of Days Pending	0	0	0	0	0	0	0	0	0	1
M	Date of Receipt	2018-05-02	2017-11-02	2017-10-31	2017-10-06	2017-09-20	2017-09-20	2017-09-20	2017-09-06	2017-09-06	2017-09-05
	Number of Days Pending	604	726	728	744	756	756	756	766	766	767
	Pending										
OCIO	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OCO	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2019-07-18	2018-09-28	2017-07-26
	Number of Days Pending	0	0	0	0	0	0	0	302	500	795

OCR	Date of Receipt	2017-09-26	2017-09-26	2017-09-26	2017-09-25	2017-09-18	2017-09-14	2017-08-30	2017-08-14	2017-08-01	2017-05-08
	Number of Days Pending	752	752	752	753	758	760	770	782	791	850
OCR - Metro D.C.	Date of Receipt	2020-09-22	2020-09-15	2020-08-29	2020-08-29	2020-08-11	2020-08-05	2020-07-20	2020-07-15	2020-07-13	2018-07-27
	Number of Days Pending	7	12	22	22	36	40	52	55	57	544
OCR - 1 Boston	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OCR - 10 Seattle	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2020-09-21	2020-09-04
	Number of Days Pending	0	0	0	0	0	0	0	0	8	18
OCR - 12 Cleveland	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2020-09-22	2020-09-02	2020-06-10
	Number of Days Pending	0	0	0	0	0	0	0	7	20	79
OCR - 2 New York	Date of Receipt	2019-10-21	2019-10-11	2019-05-21	2019-03-14	2019-02-11	2018-12-10	2018-10-29	2018-09-27	2018-03-23	2015-10-01
	Number of Days Pending	237	242	342	389	411	452	480	501	631	1247
OCR - 3 Philadelphia	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2020-03-31
	Number of Days Pending	0	0	0	0	0	0	0	0	0	128
OCR - 4 Atlanta	Date of Receipt	2020-09-15	2020-09-03	2020-09-02	2020-05-08	2020-03-02	2019-12-10	2019-12-04	2019-09-27	2018-12-26	2017-01-02
	Number of Days Pending	12	19	20	101	149	203	207	252	442	935

OCR - 5 Chicago	Date of Receipt	N/A	N/A	N/A	N/A	N/A	2020-09-29	2020-09-21	2020-09-16	2020-09-14	2020-09-09
	Number of Days Pending	0	0	0	0	0	2	8	11	13	16
	Pending										
OCR - 6 Dallas	Date of Receipt	2020-09-29	2020-09-15	2020-06-12	2020-05-22	2020-05-13	2020-04-29	2020-03-12	2020-02-18	2019-06-18	2019-05-06
	Number of Days Pending	2	12	77	91	98	108	141	158	323	353
OCR - 7 Kansas City	Date of Receipt	2020-09-17	2020-08-27	2020-07-31	2020-02-21	2020-02-10	2019-12-03	2019-10-18	2019-07-25	2019-07-01	2017-10-17
	Number of Days Pending	10	24	43	155	163	208	238	297	314	738
OCR - 8 Denver	Date of Receipt	N/A	N/A	N/A	N/A	N/A	2020-09-16	2020-09-08	2020-08-11	2019-10-18	2018-05-08
	Number of Days Pending	0	0	0	0	0	11	17	36	238	600
OCR - 9 San Francisco	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2020-09-30	2020-09-22
	Number of Days Pending	0	0	0	0	0	0	0	0	1	7
OCTAE	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OESE	Date of Receipt	N/A	N/A	2020-09-14	2020-08-26	2020-08-11	2020-04-06	2019-08-23	2019-08-23	2018-11-19	2017-11-27
	Number of Days Pending	0	0	13	25	36	124	276	276	466	711
OFO	Date of Receipt	N/A	N/A	N/A	N/A	2020-09-30	2020-09-30	2020-09-25	2020-09-14	2020-08-19	2020-08-18
	Number of Days Pending	0	0	0	0	0	0	4	13	30	31

OFO-CAM	Date of Receipt	2020-09-28	2020-07-21	2020-07-09	2020-05-20	2020-04-29	2020-03-23	2020-03-10	2020-03-03	2019-10-11	2019-10-01
	Number of Days Pending	3	51	59	92	108	134	143	148	242	250
OGC	Date of Receipt	2017-12-14	2017-12-06	2017-10-05	2017-09-25	2017-09-20	2017-08-21	2017-08-18	2017-06-23	2017-06-16	2017-05-10
	Number of Days Pending	697	703	744	753	756	777	778	817	822	848
OIG	Date of Receipt	N/A	2020-09-28	2020-09-21	2020-09-09	2020-08-25	2020-05-22	2019-02-01	2018-12-18	2018-11-30	2018-11-21
	Number of Days Pending	0	2	7	15	25	90	416	445	457	463
OLCA	Date of Receipt	N/A	N/A	2020-06-26	2020-06-22	2020-05-24	2020-05-11	2020-04-22	2020-03-12	2020-03-03	2020-02-19
	Number of Days Pending	0	0	66	70	89	99	112	140	147	156
	Pending										
OPE	Date of Receipt	2018-10-03	2018-09-26	2018-07-03	2018-06-08	2018-05-03	2018-05-02	2018-03-14	2017-10-16	2017-09-05	2017-08-04
	Number of Days Pending	496	501	560	577	602	603	637	738	766	787
OPEPD	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2020-09-23	2020-08-18
	Number of Days Pending	0	0	0	0	0	0	0	0	5	30
OS	Date of Receipt	2018-12-20	2018-12-04	2018-07-18	2018-06-29	2018-06-25	2018-06-18	2017-11-20	2017-11-15	2017-10-10	2017-10-10
	Number of Days Pending	443	455	550	562	566	571	717	722	742	742
OSERS	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	2020-09-28	2020-09-11	2020-08-14	2020-01-24
	Number of Days Pending	0	0	0	0	0	0	2	13	32	173

	Date of Receipt	2019-03-29	2019-03-29	2019-03-14	2019-02-19	2019-01-29	2018-12-21	2018-09-27	2018-06-11	2017-12-21	2017-12-21
OUS	Number of Days Pending	377	377	388	405	419	442	500	576	692	692
AGENCY	Date of Receipt	2017-03-01	2017-03-01	2017-02-28	2017-02-23	2017-02-21	2017-02-21	2017-02-08	2017-02-08	2017-01-02	2015-10-01
OVERALL	Number of Days Pending	896	896	897	900	902	902	910	910	934	1237

VIII.A. REQUESTS FOR EXPEDITED PROCESSING

Agency / Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate	Number Adjudicated Within Ten Calendar Days
Exec Sec	1	10	2	115	9
FSA	2	22	9	10.79	14
IES	0	1	1	1	1
IES-NAGB	0	0	N/A	N/A	N/A
M	3	10	13	37.54	6
OCIO	0	0	N/A	N/A	N/A
OCO	0	0	N/A	N/A	N/A
OCR	1	11	6	53.75	8
OCR - Metro D.C.	1	1	8.5	8.5	1
OCR - 1 Boston	3	4	2	4	6
OCR - 10 Seattle	0	2	2.5	2.5	2
OCR - 12 Cleveland	0	0	N/A	N/A	N/A
OCR - 2 New York	0	2	.5	.5	2
OCR - 3 Philadelphia	2	3	1	2	5
OCR - 4 Atlanta	0	1	1	1	1
OCR - 5 Chicago	1	5	7.5	10.83	3
OCR - 6 Dallas	1	0	13	13	0
OCR - 7 Kansas City	0	2	2	2	2
OCR - 8 Denver	1	1	2	2	2
OCR - 9 San Francisco	0	1	1	1	1
OCTAE	0	0	N/A	N/A	N/A
OESE	0	4	13	10.75	1
OFO	0	1	23	23	0
OFO-CAM	0	0	N/A	N/A	N/A
OGC	0	8	7.5	8.38	7
OIG	0	1	14	14	0

OLCA	0	0	N/A	N/A	N/A
OPE	0	8	10.5	10.25	4
OPEPD	0	1	11	11	0
OS	0	10	7	6.3	9
OSERS	0	3	3	5.33	2
OUS	0	1	15	15	0
AGENCY OVERALL	16	113	6	24.35	86

VIII.B. Requests for Fee Waiver

Agency / Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate
Exec Sec	32	4	11	59.12
FSA	72	5	8	16.81
IES	2	0	2	2
IES-NAGB	0	0	N/A	N/A
M	45	3	10	40.45
OCIO	1	0	3	3
OCO	1	0	54	54
OCR	16	7	3.5	16.91
OCR - Metro D.C.	7	0	12	25.86
OCR - 1 Boston	3	1	27.5	29.75
OCR - 10 Seattle	2	0	2	2
OCR - 12 Cleveland	0	0	N/A	N/A
OCR - 2 New York	2	0	15.5	15.5
OCR - 3 Philadelphia	3	1	1	1.5
OCR - 4 Atlanta	3	0	1	4.67
OCR - 5 Chicago	4	2	5.5	7.67
OCR - 6 Dallas	2	1	15	10.33
OCR - 7 Kansas City	4	2	1	5.33
OCR - 8 Denver	2	4	3	8.67
OCR - 9 San Francisco	2	0	1	1
OCTAE	0	0	N/A	N/A
OESE	7	3	10	9.82
OFO	4	0	33.5	115.25
OFO-CAM	1	1	5.5	5.5
OGC	18	0	6	44.17
OIG	1	0	113	113
OLCA	1	0	6	6

OPE	32	2	5	10.35
OPEPD	2	0	5.5	5.5
OS	26	3	5	18.96
OSERS	5	1	6	7.14
OUS	6	0	64.5	72.83
AGENCY OVERALL	306	41	8	30.14

IX. FOIA Personnel and Costs

Agency / Component	PERSONNEL			COSTS		
	Number of "Full-Time FOIA Employees"	Number of "Equivalent Full-Time FOIA Employees"	Total Number of "Full-Time FOIA Staff"	Processing Costs	Litigation-Related Costs	Total Costs
Exec Sec	8	3.75	11.75	1681667.30	0.00	1681667.30
FSA	5	0.25	5.25	536096.75	5000.00	541096.75
IES	0	0.30	0.30	50400.00	0.00	50400.00
IES-NAGB	0	0.10	0.10	1067.00	0.00	1067.00
M	0	0.00	0.00	0.00	0.00	0.00
OCIO	0	0.20	0.20	13620.20	0.00	13620.20
OCO	0	1.00	1.00	96172.00	0.00	96172.00
OCR	8	0.00	8.00	1527248.00	182697.00	1709945.00
OCR - Metro D.C.	0	2.95	2.95	367656.00	0.00	367656.00
OCR - 1 Boston	0	1.50	1.50	167146.20	0.00	167146.20
OCR - 10 Seattle	0	0.47	0.47	56720.30	0.00	56720.30
OCR - 12 Cleveland	0	0.50	0.50	58800.00	0.00	58800.00
OCR - 2 New York	0	4.80	4.80	657604.00	0.00	657604.00
OCR - 3 Philadelphia	0	0.90	0.90	108369.00	0.00	108369.00
OCR - 4 Atlanta	0	1.00	1.00	135231.00	0.00	135231.00
OCR - 5 Chicago	0	1.61	1.61	238353.64	0.00	238353.64
OCR - 6 Dallas	0	1.00	1.00	131695.00	0.00	131695.00
OCR - 7 Kansas City	0	0.50	0.50	67156.50	0.00	67156.50
OCR - 8 Denver	0	1.50	1.50	163050.00	0.00	163050.00
OCR - 9 San Francisco	0	0.60	0.60	85000.00	0.00	85000.00
OCTAE	0	0.10	0.10	15771.00	0.00	15771.00
OESE	1	1.20	2.20	243211.49	0.00	243211.49
OFO	0	0.25	0.25	17310.25	0.00	17310.25

OFO-CAM	0	2.75	2.75	305770.25	0.00	305770.25
OGC	0	2.30	2.30	178236.00	193370.00	371606.00
OIG	0	0.75	0.75	264033.00	0.00	264033.00
OLCA	0	0.10	0.10	6889.00	0.00	6889.00
OPE	0	4.00	4.00	351210.80	0.00	351210.80
OPEPD	0	.46	.46	36242.00	0.00	36242.00
OS	1	3.3	4.3	540547.67	21424.53	561972.20
OSERS	0	1.3	1.3	171569.62	0.00	171569.62
OUS	0	1.1	1.1	151870.00	0.00	151870.00
AGENCY OVERALL	23	40.54	63.54	8425713.97	402491.53	8828205.50

X. Fees Collected for Processing Requests

Agency / Component	Total Amount of Fees Collected	Percentage of Total Costs
Exec Sec	0.00	0.0000
FSA	4787.63	0.8900
IES	0.00	0.0000
IES-NAGB	0.00	0.0000
M	0.00	0.0000
OCIO	0.00	0.0000
OCO	0.00	0.0000
OCR	59.07	0.0000
OCR - 1 Boston	0.00	0.0000
OCR - 10 Seattle	0.00	0.0000
OCR - 12 Cleveland	369.38	0.6300
OCR - 2 New York	0.00	0.0000
OCR - 3 Philadelphia	0.00	0.0000
OCR - 4 Atlanta	0.00	0.0000
OCR - 5 Chicago	299.92	0.1300
OCR - 6 Dallas	0.00	0.0000
OCR - 7 Kansas City	0.00	0.0000
OCR - 8 Denver	305.14	0.1900
OCR - 9 San Francisco	0.00	0.0000
OCTAE	0.00	0.0000
OESE	84.05	0.0300
OFO	0.00	0.0000
OFO-CAM	0.00	0.0000
OGC	202.94	0.1100
OIG	0.00	0.0000
OLCA	0.00	0.0000
OPE	71.01	0.0200

OPEPD	0.00	0.0000
OS	0.00	0.0000
OSERS	0.00	0.0000
OUS	0.00	0.0000
AGENCY OVERALL	6179.14	0.0700

XI.A. Number of Times Subsection (C) Used

Agency / Component	Number of Times Subsection Used
Exec Sec	0
FSA	0
IES	0
IES-NAGB	0
M	0
OCIO	0
OCO	0
OCR	0
OCR - Metro D.C.	0
OCR - 1 Boston	0
OCR - 10 Seattle	0
OCR - 12 Cleveland	0
OCR - 2 New York	0
OCR - 3 Philadelphia	0
OCR - 4 Atlanta	0
OCR - 5 Chicago	0
OCR - 6 Dallas	0
OCR - 7 Kansas City	0
OCR - 8 Denver	0
OCR - 9 San Francisco	0
OCTAE	0
OESE	0
OFO	0
OFO-CAM	0
OGC	0
OIG	0
OLCA	0
OPE	0

OPEPD	0
OS	0
OSERS	0
OUS	0
AGENCY OVERALL	0

XI.B. Number of Subsection (A)(2) Postings

Agency / Component	Number of Records Posted by the FOIA Office	Number of Records Posted by Program Offices
Exec Sec	17	0
FSA	0	188
IES	0	173
IES-NAGB	0	0
M	0	0
OCIO	0	11
OCO	0	235
OCR	0	62
OCR - Metro D.C.	0	0
OCR - 1 Boston	0	0
OCR - 10 Seattle	0	0
OCR - 12 Cleveland	0	0
OCR - 2 New York	0	0
OCR - 3 Philadelphia	0	0
OCR - 4 Atlanta	0	0
OCR - 5 Chicago	0	0
OCR - 6 Dallas	0	0
OCR - 7 Kansas City	0	0
OCR - 8 Denver	0	0
OCR - 9 San Francisco	0	0
OCTAE	0	60
OESE	0	48
OFO	0	3
OFO-CAM	0	0
OGC	0	0
OIG	0	18

OLCA	0	85
OPE	0	218
OPEPD	0	56
OS	0	42
OSERS	0	479
OUS	0	0
AGENCY OVERALL	17	1,678

XII.A. Backlogs of FOIA Requests and Administrative Appeals

Agency / Component	Number of Backlogged Requests as of End of Fiscal Year	Number of Backlogged Appeals as of End of Fiscal Year
Exec Sec	243	0
FSA	13	23
IES	1	0
IES-NAGB	0	0
M	110	3
OCIO	0	0
OCO	3	0
OCR	123	8
OCR - Metro D.C.	8	1
OCR - 1 Boston	0	2
OCR - 10 Seattle	0	1
OCR - 12 Cleveland	1	1
OCR - 2 New York	22	1
OCR - 3 Philadelphia	1	3
OCR - 4 Atlanta	7	1
OCR - 5 Chicago	0	0
OCR - 6 Dallas	8	0
OCR - 7 Kansas City	9	0
OCR - 8 Denver	3	2
OCR - 9 San Francisco	0	2
OCTAE	0	0
OESE	7	0
OFO	1	0
OFO-CAM	9	0
OGC	78	7
OIG	6	0

OLCA	8	0
OPE	89	0
OPEPD	1	0
OS	76	0
OSERS	2	0
OUS	30	0
AGENCY OVERALL	859	55

XII.B. CONSULTATIONS ON FOIA REQUESTS -- RECEIVED, PROCESSED, AND PENDING CONSULTATIONS

Agency / Component	Number of Consultations Received from Other Agencies that were <u>Pending</u> at the Agency as of <u>Start</u> of the Fiscal Year	Number of Consultations <u>Received</u> from Other Agencies During the Fiscal Year	Number of Consultations Received from Other Agencies that were <u>Processed</u> by the Agency During the Fiscal Year	Number of Consultations Received from Other Agencies that were <u>Pending</u> at the Agency as of <u>End</u> of the Fiscal Year
Exec Sec	0	3	1	2
FSA	0	8	7	1
IES	0	0	0	0
IES-NAGB	0	0	0	0
M	0	0	0	0
OCIO	0	1	1	0
OCO	0	1	1	0
OCR	1	0	1	0
OCR - Metro D.C.	0	0	0	0
OCR - 1 Boston	0	0	0	0
OCR - 10 Seattle	0	0	0	0
OCR - 12 Cleveland	0	0	0	0
OCR - 2 New York	0	0	0	0
OCR - 3 Philadelphia	0	0	0	0
OCR - 4 Atlanta	0	0	0	0
OCR - 5 Chicago	0	0	0	0
OCR - 6 Dallas	0	0	0	0
OCR - 7 Kansas City	0	0	0	0
OCR - 8 Denver	0	9	9	0
OCR - 9 San Francisco	0	0	0	0

OCTAE	0	0	0	0
OESE	1	0	1	0
OFO	0	1	1	0
OFO-CAM	0	0	0	0
OGC	1	3	3	1
OIG	0	2	2	0
OLCA	0	0	0	0
OPE	0	0	0	0
OPEPD	0	0	0	0
OS	0	4	2	2
OSERS	1	1	2	0
OUS	0	0	0	0
AGENCY OVERALL	4	33	31	6

The Department of Education adjusted the number of consults pending at the start of the Fiscal Year for Exec Sec, FSA, OCR, and OSERS accordingly.

XII.C. CONSULTATIONS ON FOIA REQUESTS -- TEN OLDEST CONSULTATIONS RECEIVED FROM OTHER AGENCIES AND PENDING AT THE AGENCY

Agency / Component		10th Oldest Consultation	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Consultation
Exec Sec	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2020-09-25	2020-06-24
	Number of Days	0	0	0	0	0	0	0	0	3	68
FSA	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2020-09-24
	Number of Days	0	0	0	0	0	0	0	0	0	4
IES	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
IES-NAGB	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
M	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
OCIO	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
OCO	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0

OCR	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
OCR - Metro D.C.	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
OCR - 1 Boston	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0

OCR - 10 Seattle	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
OCR - 12 Cleveland	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
OCR - 2 New York	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
OCR - 3 Philadelphia	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
OCR - 4 Atlanta	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0

OCR - 5 Chicago	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
OCR - 6 Dallas	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
OCR - 7 Kansas City	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
OCR - 8 Denver	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
OCR - 9 San Francisco	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
OCTAE	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
OESE	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0

OFO	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0	0

OFO-CAM	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0	0
OGC	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2019-04-30
	Number of Days	0	0	0	0	0	0	0	0	0	0	357
OIG	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0	0
OLCA	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0	0
OPE	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0	0
OPEPD	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0	0
OS	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2020-09-25	2020-02-03
	Number of Days	0	0	0	0	0	0	0	0	0	3	167
OSERS	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0	0

OUS	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	Date	N/A	N/A	N/A	N/A	2020-09-25	2020-09-25	2020-09-24	2020-06-24	2020-02-03	2019-04-30	
	Number of Days	0	0	0	0	3	3	4	68	167	357	

XII.D.(1). COMPARISON OF NUMBERS OF REQUESTS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- REQUESTS RECEIVED AND PROCESSED

Agency / Component	NUMBER OF REQUESTS RECEIVED		NUMBER OF REQUESTS PROCESSED	
	Number Received During Fiscal Year from Last Year's Annual Report	Number Received During Fiscal Year from Current Annual Report	Number Processed During Fiscal Year from Last Year's Annual Report	Number Processed During Fiscal Year from Current Annual Report
Exec Sec	324	453	261	405
FSA	313	294	343	394
IES	38	34	38	35
IES-NAGB	1	1	1	0
M	167	140	176	169
OCIO	9	3	7	5
OCO	7	1	11	3
OCR	173	141	149	149
OCR - Metro D.C.	77	45	62	68
OCR - 1 Boston	99	88	104	126
OCR - 10 Seattle	71	62	69	62
OCR - 12 Cleveland	15	21	16	18
OCR - 2 New York	87	67	89	103
OCR - 3 Philadelphia	71	67	65	73
OCR - 4 Atlanta	63	58	78	53
OCR - 5 Chicago	89	82	104	79
OCR - 6 Dallas	79	66	84	67
OCR - 7 Kansas City	40	46	42	51
OCR - 8 Denver	94	96	97	97
OCR - 9 San Francisco	82	70	82	70
OCTAE	8	3	6	5

OESE	71	84	79	94
OFO	37	40	37	51
OFO-CAM	35	37	32	35
OGC	36	42	11	24
OIG	56	56	45	63
OLCA	18	15	19	7
OPE	144	122	108	103
OPEPD	35	25	36	26
OS	57	73	73	52
OSERS	38	38	37	37
OUS	14	14	6	13
AGENCY OVERALL	2448	2384	2367	2537

**XII.D.(2). COMPARISON OF NUMBERS OF REQUESTS FROM PREVIOUS AND CURRENT ANNUAL REPORT --
BACKLOGGED REQUESTS**

Agency / Component	Number of Backlogged Requests as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Requests as of End of the Fiscal Year from Current Annual Report
Exec Sec	193	243
FSA	63	13
IES	1	1
IES-NAGB	0	0
M	131	110
OCIO	1	0
OCO	5	3
OCR	131	123
OCR - Metro D.C.	29	8
OCR - 1 Boston	33	0
OCR - 10 Seattle	0	0
OCR - 12 Cleveland	0	1
OCR - 2 New York	51	22
OCR - 3 Philadelphia	0	1
OCR - 4 Atlanta	2	7

OCR - 5 Chicago	1	0
OCR - 6 Dallas	7	8
OCR - 7 Kansas City	10	9
OCR - 8 Denver	2	3
OCR - 9 San Francisco	0	0
OCTAE	0	0
OESE	13	7
OFO	10	1
OFO-CAM	4	9

OGC	54	78
OIG	11	6
OLCA	0	8
OPE	61	89
OPEPD	3	1
OS	64	76
OSERS	3	2
OUS	29	30
AGENCY OVERALL	912	859

XII.E.(1). COMPARISON OF NUMBERS OF ADMINISTRATIVE APPEALS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- APPEALS RECEIVED AND PROCESSED

Agency / Component	NUMBER OF APPEALS <u>RECEIVED</u>		NUMBER OF APPEALS <u>PROCESSED</u>	
	Number Received During Fiscal Year from Last Year's Annual Report	Number Received During Fiscal Year from Current Annual Report	Number Processed During Fiscal Year from Last Year's Annual Report	Number Processed During Fiscal Year from Current Annual Report
Exec Sec	7	4	7	4
FSA	15	18	16	21
IES	0	1	0	1
IES-NAGB	0	0	0	0
M	7	5	11	6
OCIO	1	0	1	0
OCO	1	0	1	0
OCR	15	5	4	16
OCR - Metro D.C.	2	2	0	4
OCR - 1 Boston	2	1	1	0
OCR - 10 Seattle	2	1	2	1
OCR - 12 Cleveland	0	1	0	0
OCR - 2 New York	4	0	3	1
OCR - 3 Philadelphia	2	3	2	1
OCR - 4 Atlanta	0	0	4	0
OCR - 5 Chicago	1	0	1	5
OCR - 6 Dallas	0	0	1	0
OCR - 7 Kansas City	0	0	0	0
OCR - 8 Denver	0	1	0	1
OCR - 9 San Francisco	4	1	1	3
OCTAE	0	0	0	0
OESE	3	1	3	4
OFO	0	0	0	1

OFO-CAM	0	1	0	1
OGC	8	5	2	3
OIG	1	0	1	1
OLCA	0	0	0	0
OPE	0	1	0	1
OPEPD	0	0	0	0
OS	2	1	1	4
OSERS	3	0	0	3
OUS	0	0	0	0
AGENCY OVERALL	80	52	62	82

XII.E.(2). COMPARISON OF NUMBERS OF ADMINISTRATIVE APPEALS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- BACKLOGGED APPEALS

Agency / Component	Number of Backlogged Appeals as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Appeals as of End of the Fiscal Year from Current Annual Report
Exec Sec	0	0
FSA	28	23
IES	0	0
IES-NAGB	0	0
M	5	3
OCIO	0	0
OCO	0	0
OCR	18	8
OCR - Metro D.C.	2	1
OCR - 1 Boston	1	2
OCR - 10 Seattle	1	1
OCR - 12 Cleveland	0	1
OCR - 2 New York	1	1
OCR - 3 Philadelphia	1	3
OCR - 4 Atlanta	1	1
OCR - 5 Chicago	5	0
OCR - 6 Dallas	0	0
OCR - 7 Kansas City	0	0
OCR - 8 Denver	2	2
OCR - 9 San Francisco	4	2
OCTAE	0	0
OESE	3	0
OFO	1	0
OFO-CAM	0	0
OGC	6	7

OIG	1	0
OLCA	0	0
OPE	0	0
OPEPD	0	0
OS	3	0
OSERS	2	0
OUS	0	0
AGENCY OVERALL	85	55