

UNITED STATES DEPARTMENT OF EDUCATION  
OFFICE FOR CIVIL RIGHTS

REGION IX  
CALIFORNIA



50 UNITED NATIONS PLAZA  
MAIL BOX 1200; ROOM 1545  
SAN FRANCISCO, CA 94102

November 9, 2020

*By email only to:* xxx@ncmich.edu

xxx, Ph.D.  
President  
North Central Michigan College  
1515 Howard Street  
Petoskey, MI 49770

Re: OCR Docket No. 15-19-6914  
North Central Michigan College

Dear President xxx:

We are following up on our letter dated April 23, 2019, regarding our initiation of a directed investigation into whether the website and online programs of North Central Michigan College (College) are accessible to people with disabilities, pursuant to the regulations implementing Title II of the Americans with Disabilities Act, 28 C.F.R. pt. 35, and Section 504 of the Rehabilitation Act, 34 C.F.R. pt. 104.

We have conducted a preliminary assessment of the College's online programs, services, and activities. During this process, we saw indications of possible compliance concerns. One option for your consideration is to opt for OCR's Rapid Resolution Process pursuant to Section 110 of OCR's Case Processing Manual (CPM). If you are interested in resolving this matter expeditiously, we encourage you to consider this option. To that end, I am including a copy of a model Resolution Agreement for your review and discussion with OCR. I will follow up this letter with a call to discuss the preliminary assessment, the Rapid Resolution Process, and the model Resolution Agreement. I will also answer any questions regarding the alternative option of an OCR investigation. In addition, I am happy to discuss opportunities for technical assistance which are available regardless of the option you select.

Under the Freedom of Information Act, it may be necessary to release this document and related correspondence and records upon request. If OCR receives such a request, it will seek to protect personally identifiable information that could reasonably be expected to constitute an unwarranted invasion of personal privacy if released, to the extent provided by law.

Please feel free to contact me with any questions you may have at 415-486-XXXX or by email at XXXX@ed.gov.

Sincerely,

/s/

XXXX

Senior Investigator

Enclosure