

Resolution Agreement

Washington Office of Superintendent of Public Instruction
OCR Reference No. 10161103

To resolve the above-referenced complaint brought under Section 504 of the Rehabilitation Act of 1973 and Title II of the Americans with Disabilities Act of 1990, the Office for Civil Rights (OCR) of the U.S. Department of Education and the Washington Office of Superintendent of Public Instruction (Washington OSPI) enter into the following agreement. This agreement supersedes the agreement Washington OSPI entered into on June 21, 2016. This agreement was entered into voluntarily and does not constitute an admission of liability, non-compliance, or wrongdoing by Washington OSPI.

1. Current Online Content and Functionality. By December 20, 2019, Washington OSPI agrees that it will take all actions necessary to ensure that individuals with disabilities have an equal opportunity to participate in Washington OSPI's programs and activities offered through Washington OSPI's website or equally effective alternate access. To meet this commitment, Washington OSPI will: develop a strategy for identifying inaccessible content and functionality for individuals with disabilities; develop a notice to persons with disabilities regarding how to request that Washington OSPI provide access to online information or functionality; prominently post this notice on its home page and throughout its website; and develop a process to ensure that, upon request, inaccessible content and functionality will be made accessible¹ in an expedient manner.
2. New Online Content and Functionality. By July 31, 2017, Washington OSPI will establish a plan to ensure that all new online content and functionality developed, procured, or used after the date of this agreement will be fully accessible to individuals with disabilities. The plan should include any staff training that may be necessary to ensure full implementation with the plan.
3. Undue Burden and Fundamental Alteration. This agreement does not require Washington OSPI to take any action that it can demonstrate would result in a fundamental alteration in the nature of a service, program, or activity or in undue financial and administrative burdens. In those circumstances where Washington OSPI can demonstrate compliance would result in such an alteration or burden, Washington OSPI will ensure that, to the maximum extent possible, individuals with disabilities receive the benefits or services provided by Washington OSPI.
4. Technical Assistance. OCR will make itself available to provide technical assistance to Washington OSPI during Washington OSPI's implementation of this agreement.

¹ "Accessible," for purposes of this agreement, means a person with a disability is afforded the opportunity to acquire the same information, engage in the same interactions, and enjoy the same services as a person without a disability in an equally effective and equally integrated manner, within the same timeframes, and with substantially equivalent ease of use.

5. Reporting Provision. By December 20, 2019, Washington OSPI will submit a report to OCR demonstrating that it has fully satisfied the terms of this agreement. The report will describe benchmarks Washington OSPI has reached and on-going efforts to maintain web accessibility and usability of Washington OSPI's website.

Washington OSPI understands that by signing the agreement, it agrees to provide data and other information in a timely manner in accordance with the reporting requirement of this agreement. Further, Washington OSPI understands that during OCR's monitoring of this agreement, if necessary, OCR may visit Washington OSPI, interview staff and students, and request such additional reports or data as are necessary for OCR to determine whether Washington OSPI has fulfilled the terms of this agreement. Upon Washington OSPI's satisfaction of the commitments made under this agreement, OCR will close the case.

Washington OSPI understands and acknowledges that OCR may initiate administrative enforcement, or judicial proceedings to enforce the specific terms and obligations of this agreement. Before initiating administrative enforcement (34 C.F.R. §§ 100.9, 100.10), or judicial proceedings to enforce the agreement, OCR will give Washington OSPI written notice of the alleged breach and sixty (60) calendar days to cure the alleged breach.

This agreement will become effective immediately upon the signature of the Washington OSPI representative below.

/s/

April 23, 2018

Mr. Chris Reykdal
Superintendent of Public Instruction
Washington Office of Superintendent
of Public Instruction

Date