

UNITED STATES DEPARTMENT OF EDUCATION OFFICE FOR CIVIL RIGHTS

REGION IX CALIFORNIA

50 UNITED NATIONS PLAZA MAIL BOX 1200, ROOM 1545 SAN FRANCISCO, CA 94102

September 30, 2016

Dr. Steve Kellner Superintendent West Sonoma County Union High School District 462 Johnson Street Sebastopol, California 95472-3431

(In reply, please refer to OCR Docket Number 09-16-1264.)

Dear Superintendent Kellner:

In a letter dated April 22, 2016, the U.S. Department of Education, Office for Civil Rights (OCR), notified the West Sonoma County Union High School District (District) of the above-referenced complaint alleging discrimination on the basis of race filed by the Complainant on behalf of the Student. In a second letter dated July 14, 2016, OCR clarified that the allegations opened for investigation were:

- 1. Whether the Student was subjected to harassment by other students based on race, and the District failed to respond appropriately and effectively to notice of the harassment, and;
- Whether African-American students at XXXXXX High School (School) were subjected to a hostile environment based on race and the District failed to respond appropriately and effectively to notice of the harassment.

OCR investigated the complaint under the authority of Title VI of the Civil Rights Act of 1964, 42 U.S.C. §2000d, and its implementing regulation. Title VI prohibits discrimination on the bases of race, color, or national origin by recipients of Federal financial assistance. The District receives funds from the Department and is subject to Title VI and the regulation.

To investigate this complaint, OCR conducted three onsite visits and interviewed the Student, the Complainant, the Student's father, a parent of another student at the school, three School administrators and the District's Superintendent. OCR also reviewed documents and other information provided by the Complainant and the District. After careful review of the information gathered in the investigation, OCR concluded that the District violated Title VI with regard to allegation 1. Prior to OCR completing its investigation, the District voluntarily agreed to address the areas of concern identified by OCR with respect to allegation 2. The legal standards, findings of fact, and the reasons for OCR's determinations are summarized below.

Legal Standard

The regulations implementing Title VI, at 34 C.F.R. §100.3(a) and (b), prohibit discrimination based on race, color or national origin by recipients of Federal financial assistance. School districts are responsible under Title VI and the regulation for providing students with a nondiscriminatory educational environment. Harassment of a student based on race, color or national origin can result in the denial or limitation of the student's ability to participate in or receive education benefits, services, or opportunities.

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¹ OCR identified the Complainant and Student in our notification letter to the District and is withholding their names from this letter to protect their privacy.

A district violates Title VI and the regulation if the evidence shows that: (1) the harassing conduct (physical, verbal, graphic, or written) on the basis of race, color, or national origin is sufficiently serious so as to limit or deny a student's ability to participate in or benefit from the services, activities or privileges provided by a district; (2) the district had actual or constructive notice about the harassment; and (3) the district failed to take an appropriate, prompt, and effective responsive action that is within its authority to end the harassment, eliminate any hostile environment that has been created, prevent its recurrence, and, where appropriate, remedy the effects of the harassment on the student who was harassed.

Under Title VI and the regulations, once a district has notice of harassment of a student on the basis of race, color or national origin by another student that took place in a district program, it is responsible for determining what occurred and responding appropriately. The district is not responsible for the actions of the student, but rather for its own discrimination in failing to respond adequately. Once the district has notice of harassment, the responsibility to take appropriate and effective action is the district's responsibility whether or not the student who was harassed makes a complaint or otherwise asks the district to take action. So long as an agent or responsible employee of the district or school received notice, that notice will be imputed to the district.

In analyzing claims of harassment under Title VI, OCR first considers the totality of the circumstances to determine whether a hostile environment has been created, *i.e.*, whether the harassing conduct is sufficiently severe, persistent or pervasive that it denies or limits a student's ability to participate in or benefit from the recipient's program. These circumstances include the type of harassment, context, nature, scope, frequency and severity, age, race, duration, and location of the harassment incidents, as well as the identity, number, and relationships of the persons involved. It also considers whether other incidents motivated by race, color or national origin have occurred at the school to this student or others.

If OCR determines that a hostile environment has been created, OCR then evaluates the appropriateness of the responsive action by assessing whether it was prompt, thorough, and effective. What constitutes a reasonable response to harassment will differ depending upon the circumstances. However, in all cases the district must promptly conduct an impartial inquiry designed to reliably determine what occurred. If a district's grievance procedures encompass race, color, and national origin discrimination, it must apply such procedures consistently and in a manner that does not constitute Title VI discrimination.

The response must be tailored to stop the harassment from recurring, eliminate the hostile environment, and remedy the effects of the harassment on the student who was harassed. The steps taken should be reasonable, timely, age-appropriate, tailored to the specific situation, and effective. Other actions may be necessary to repair the educational environment.

<u>Allegation 1</u>: Whether the Student was subjected to harassment by other students based on race, and the District failed to respond appropriately and effectively to notice of the harassment.

The following facts are relevant to OCR's analysis:

• The Student identifies as mixed race (African American and white). He attended the School during his XXXXXXXXX and XXXXXXXXX years and, as described below, participated in the School's XXXXXXXXXX XXXXX XXXXXXXX for the XXXXX XXXX XXXX XXXXXX year. According to the California Department of Education (CDE), during the 2015-16 school year, the School enrolled XXXXXXXXX African-American students and XXXXX white students.

- Prior to attending the School, the Student maintained at or above a "B" average, maintained friendships with his classmates, and described himself as "well-liked" by his peers. The Student reported that he did not experience bullying or harassment, racial or otherwise.
- In the summer of 2013, before the start of the Student's XXXXXXXX year, ² he began X---paragraph redacted---X. As the Student was XXXXXXX XXX XXX XXXXXXXX with a group of XXXXX XXXXXXX, Student A asked the Student "Why don't you talk black?" The Student responded: "What does that mean?" Student A said that the Student "sounded white." The Student did not respond and told OCR that even though he was offended by the comment, because the other students around him were not bothered by the comment, he decided not to make an issue of it.
- Over the course of his XXXXXXXX year, the Student reported to OCR that he experienced racially-motivated bullying and racial epithets and statements in the classroom, during XXXXXXXX XXXXXXXX, and at XXXXXXXX XXXXXX. In particular, the Student reported that:
 - Student A used the word "nigger" frequently. He continued to use the word even after the Student asked him to stop because it offended him.
 - o Three XX XXX XXXXXXXXX (Student B, Student C, and Student D) sung a Johnny Rebel song entitled "A White Girl with a Nigger" in the XXXXXX XXXX during the XXXXX XXXXXXX of his XXXXXXXX XXXX. The song included the lyrics "...that scumbag motherf---er ran off with a nigger. . . . It's enough to make a man throw up. It sure is hard to figure out how any decent girl could ever f--- a crazy nigger...Because there's nothing quite as worthless as a white girl with a nigger...so for all you nigger-loving whores, this song is just for you."

 - Later in his XXXXX XXXXXXXX, the Student told his XXXXXX teacher that he had experienced bullying and harassment on the basis of his race by XXX XXXXXXXX XXXXXXXXX. He asked her not to do anything or tell anyone because he was afraid of retaliation.
 - Ouring a training session for the Safe Student Ambassador program, an anti-bullying program at the School, students were directed to put post-its on the wall with examples of bullying they experienced. The Student wrote that he was called a "nigger" and racially harassed at school. After the training ended, Student A approached the Student and said "you told everyone I call you a nigger, you know that is not true."

² The following information regarding the Student's experiences in his XXXXXXXX XXX XXXXXXXXX XXXX at the School is based upon two interviews OCR conducted with the Student. The District had notice of the incidents as described in "The Complaint Investigation and Resolution Section" of this letter. However, OCR obtained additional details about the alleged incidents that were likely unknown to the District because it did not conduct a full investigation regarding the allegations.

- Student A sat behind the Student in his XXXXXXXX XXXXXXX class. Because he frequently called the Student a "nigger" during class, the Student told OCR that he asked the teacher if he could be moved away from Student A because Student A was distracting him. The Student did not mention the use of the racial slur to the teacher. The Student told OCR that the teacher moved Student A to the seat in front of the Student.
- The Student told Student A that his use of the word "nigger" made him very uncomfortable. Student A responded that if the Student thought it was acceptable to call Student A a "honky," Student A felt that it was acceptable for him to say "nigger." The Student told OCR that he had never called Student A a "honky." He told OCR that he realized it was futile to continue to discuss the issue with Student A after this conversation.
- The Student reported to OCR that the following incidents occurred during his XXXXXXXXX XXXX:
 - A student played a song called "Beat on the Nigga" in the XXXXXXXX XXXXX XXXXX.
 Student A approached the Student and pantomimed beating the Student while whispering and mouthing along to the song.
 - Student D showed the Student his XXXXX XXXXX, on which he had written "WPR." Student D told the Student this stood for white power, which he said was a joke among his white friends. The Student told OCR that he believes another student told Student D that he should not have WPR on his XXXXX XXXXX, so the next day Student D replaced WPR on his mouth guard with a picture of the confederate flag.
 - The Student was walking down the street near the School when Student A drove by in a truck with several friends. Student A shouted "nigger" at the Student from the truck and drove away.
 - Throughout XXX XXXXXX, Student F shouted "nigger" regularly when he was XXXXXXX or XXXXXXX XXXXX. According to the Student, this behavior was so frequent that he believed the XXXXXXX heard it on multiple occasions. On one such occasion, a XXXXXXXX XXXXXX told Student F to "knock it off." A XXXXXX XXXXXXX XXXXXX also at one point told Student F to stop using that word, but Student F continued to use the word. The Student told OCR that given his experiences with the XXXXXXXXX XXXXXXX failing to respond effectively to the use of the racial slur XX XXX XXXXXX, he did not believe it would make a difference to report this to anyone else at the School.

 - The Student reported to OCR that seeing the flag on campus made him uncomfortable, and that he had discussions with some of his classmates about whether it was acceptable to wear this imagery and expressed his concern that it was not appropriate to wear to school.

- The Student told OCR that he was often afraid while at the School and attempted to avoid contact with the students who had made racist comments. He reported to OCR that over the course of his two years at the school he felt depressed and started to eat more junk food, which exacerbated XXX XXXXXXXX.
- The Student told OCR that he felt isolated because he did not feel like any other students "had his back" when he had previously objected to racial slurs. When he got home from school each day, he was so exhausted that he failed to do his homework. As a result, his GPA suffered and he was close to falling below 2.0. He told OCR that while at the School, he felt hopeless and like an underachiever; he decided that he no longer wanted to go to college and felt like he did not have a future.
- On August X, 2015, Student C posted an image on Instagram depicting a bearded man riding a
 motorcycle wearing sunglasses. OCR reviewed the text on the photo, which read "Remember
 when white boys were proud to be white? Some still are." Below the post, the following
 exchange occurred between the Student and Student C:
 - Student C: Hate on it. #whitepride
 - The Student: #totallynotracist.
 - Student C: if somebody said black pride nobody would bat an eye so no it is not racist [Student's screenname].
 - The Student: any pride in your race (as opposed to culture) is racist, dude.

 - o The Student: Lol salty you white supremacist f---?
 - Student C: Yea I'm tired of you f---ing people [Student's screenname]
 - o The Student: We people?
 - The Student: I'm pretty sure white people get more out of the social welfare system than black.
 - Student C: You're an idiot [Student's screenname]
 - The Student: F--- you you greasy trashy d---hole
 - Student C: I will stomp your little XXXXXXXX a-- [Student's screenname]
 - The Student: I didn't hear you clamoring for the rule of law when you brought XXXX XXXXX to school.
 - Student C: Who gives a f--- if I brought X XXXXX to school!?! Dude your [sic] asking for something you don't want so shut your mouth [Student's screenname]
 - The Student: what're you gonna do? XXXX me you racist hypocrite?
 - Student C: Just because your [sic] a nigger and think like that doesn't mean I do but I will punch you in the f---ing mouth [Student's screenname].
- On August X, 2015, the Student received a message from the Facebook account of another student at the School (Student E). The exchange followed an article that the Student posted on

Facebook about people in Russia allegedly removing pigmentation from their skin. OCR reviewed the exchange, which reads as follows:

o Student E: Hey [Student] looks like your [sic] going to Russia

o The Student: Oh? -you're [correcting Student E's grammar]

Student E: Now I'm gonna rip the black off you myself now

o The Student: Are you?

Student E: You wait and see

- The Student: This wouldn't be [Student C] would it? Because [Student E's] type is typically riddled with spelling errors.
- The Student saved a screen shot of each of the aforementioned social media postings/messages and shared them with his parents. His parents contacted the police and the District Superintendent to file a complaint, as described below.

The District's Uniform Complaint Procedure and Bullying Policies and Procedures

- The District Board Policy (BP) 1312.3 states that all allegations of unlawful discrimination, harassment, intimidation or bullying based on race will be handled according to the District's Uniform Complaint Procedure (UCP).
- The District's Administrative Regulation (AR) 1312.3 sets forth the District's grievance procedure
 and provides that upon receiving a complaint, a compliance officer (either the superintendent or
 designee) will collect all documents and interview all witnesses with information pertinent to
 the complaint.
- AR 1312.3 requires the compliance officer to provide the complainant and/or their representative an opportunity to present the complaint and any evidence, or information leading to evidence, that supports the allegations in the complaint.
- AR 1312.3 further provides that all complaints will be investigated and resolved within 60 calendar days of the District's receipt of the complaint. The District's final written decision must include: 1) the findings of fact based on the evidence gathered, 2) the conclusions of law, 3) the disposition of the complaint, 4) the rationale for such disposition, 5) corrective action (if warranted), and 6) notice of the right to appeal to the CDE within 15 days and the procedure for doing so.
- BP 5131.2 defines cyberbullying to include the creation and transmission of harassing communications and/or direct threats using a telephone, computer, or any wireless communication device. The policy provides that within one day of receiving a report of bullying, a school employee shall notify the principal of the report, whether or not a uniform complaint is filed. Within two days of receiving a report of bullying, the principal shall notify the district compliance officer. The policy provides that when a student uses a social networking site or service to bully or harass another student, the Superintendent or designee may file a request with the social networking site or service to suspend the privileges of the student and to have the material removed.
- BP 5131.2 also provides that when a report of bullying is submitted, the principal or a district compliance officer shall inform the student or parent/guardian of the right to file a formal written complaint in accordance with AR 1312.3, and that any complaint of bullying shall be

investigated and, if determined to be discriminatory, resolved in accordance with the law and the district's uniform complaint procedures.

- BP 5131.2 stipulates that students who commit an act of bullying of any type may be required to
 attend counseling, behavioral intervention and education. If the behavior is severe or pervasive
 as defined in Education Code §48900, the student may be subject to suspension or expulsion in
 accordance with district policies and regulations.
- The District's Non-Discrimination and Harassment policy at BP 5145.3(a) specifies that students who harass other students shall be subject to appropriate discipline up to and including counseling, suspension, and/or expulsion.
- The District provides parents and guardians with annual notification of the District's policies in the parent handbook, the District and the School websites, and postings at the District schools. The District's 2014-2015 Student and Parent/Guardian Handbook tells parents and guardians the bases upon which a UCP complaint may be filed, the process for filing a complaint, and the contact information for the District compliance officer.

The Complaint Investigation and Resolution

- The Complainant contacted the Superintendent regarding the aforementioned Instagram post on August X, 2015. (At the time, the Student had not received the Facebook message). The next day, Vice Principal 2 contacted the Complainant by phone. The Complainant declined to discuss the issue with Vice Principal 2 and requested that the Superintendent contact her directly.
- On August X, 2015, the Superintendent contacted the Complainant by phone. The Complainant described the Instagram post to the Superintendent. They agreed to meet in person to discuss the incident on August XX, 2015. The Complainant sent a confirming email and attached a screenshot of the Instagram post. In that email, the Complainant stated that she was particularly concerned about Student C because he had been disciplined in the recent past for bringing a weapon to school. The Complainant also told the Superintendent that Student C had a confederate flag on the truck that he drives to school, and expressed concern that a number of the individuals who "liked" the Instagram post were also students at the School.
- On August X, 2015, the Student's father sent a follow up message to the Superintendent notifying the Superintendent about the August X, 2015 Facebook threat from Student E, who he described as being friends with or in communication with the Student C.
- Sometime before the meeting, the Student told his parents about other alleged incidents of bullying and harassment that had occurred at the School. The Student's family drafted a document which listed the additional incidents of harassment as described by the Student occurring during XXX XXXXXXXX XXX XXXXXXXXX XXXXXXXX The document stated that during the Student's XXXXXXXX XXXX the following incidents, described in more detail above, occurred:
 - Student A asked the Student why he didn't talk black while XXXXXXX XX XXXXXXXX.
 - o Student A used the N-word frequently, even after the Student asked him to stop.
 - Students B, C, and D sung the Johnny Rebel song in the presence of the Student.
 - Student B whispered the N-word to him in XXXXXX XXXXXXX class and the substitute teacher chastised the Student for his response.
 - The Student told his XXXXXX Teacher about the harassment he experienced and the XXXXXX teacher did not report this to administrators or the Student's parents.

- The document stated that during the Student's XXXXXXXXX XXXX, as described in more detail above, the following incidents occurred:
 - Student A pantomimed beating the Student while whispering and mouthing along to a song with the lyrics "Beat on a Nigga."
 - o Student A shouted "Nigger" from a truck at the Student while he was walking to school.
 - Student C had "WPR" written on his XXXXXXXXXX and told the Student it stands for white power. He later replaced it with a confederate flag.
 - During a XXXX XXXX to XXXXXXX various comments and allusions were made about the neighborhood being "poor", "dangerous", and "black." These comments made the Student feel uncomfortable.
- The document concluded with a description of the social media incidents, described in more detail above, that prompted the Complainant to contact the District:
 - Student C posted a white supremacist meme on Instagram and threatened the Student in the comments section.
 - Student E wrote a threatening Facebook message to the Student.
- On August XX, 2015, the Complainant, the Student, and the Student's father arrived at the
 District office for a meeting to discuss the incidents. The Complainant distributed a copy of the
 aforementioned list of racially harassing incidents and a copy of the social media postings. The
 Superintendent, Principal, Vice Principal 1 and Vice Principal 2 were also in attendance. OCR
 interviewed all parties who attended the meeting, and each described the meeting as tense and
 emotional.
- Upon entering the room, the Complainant asked if she could record the meeting. The
 Superintendent told the Complainant that she could record the meeting, but that he would ask
 her to turn off the recording when discussing minors other than the Student for privacy reasons.
 The Complainant agreed, but when the conversation turned to a discussion of the other
 students involved in the incidents and the Principal requested that she turn off the recording
 device, the Complainant stated that she became upset. She and her family left the room.
- The District staff reported being surprised by the family leaving the room abruptly. A few minutes later, the Student's father returned and asked if they could continue the meeting. The Complainant, the Student, and the Student's father all returned to the room.
- The Superintendent and Principal told OCR that the parents requested that all questions be directed to them during the meeting. The Superintendent stated that the Student's father informed them that the family had recently met with the police regarding the social media threats. The Student's father stated that they were disappointed with how the police questioned the Student and told the District staff that he would not allow his son to be "victimized again."³

³ OCR reviewed the police report of the family's visit, which relayed that when the Complainant voiced her concern that it was a scary time to be black, the officer "advised [her] that it is also dangerous to be a cop."

- The Complainant told OCR that she told the District staff that she was extremely concerned by
 the social media postings and the incidents of racial harassment experienced by the Student in
 XXX XXXXXXXX XXX XXXXXXXXX XXXXXX. She expressed her concern for the Student's safety and
 what she described as a "culture of racism" at the School.
- In interviews with OCR, both District staff and the family stated that the focus of the meeting was on the social media incidents, and that the District would investigate the complaint in two phases. The first phase would involve investigating the social media threats because they were the most immediate and involved concerns of physical safety. The second phase would involve investigating the other incidents of racial harassment that had occurred during the Student's XXXXXXXXX XXX XXXXXXXXX XXXXXXXXX The District also agreed to investigate the Complainant's concerns that certain staff members were aware of harassment and racist language from previous years but failed to take action in response to them. After the meeting, the Complainant emailed the list of incidents to the Superintendent.
- On August XX, the Student's father emailed the Superintendent asking about the timeline for the investigation and requesting that they set up a time to meet to discuss the investigative findings. On August XX, the Superintendent responded that it was difficult to give an exact timeline for the completion of the investigation, but that he was confident they would have a full report to share with the family by August XX, 2015, after which they could meet to discuss the report. The Student's father agreed to meet on August XXXX, and asked that the Superintendent provide an update on XXXXXXX August XXXX, so that they could determine whether or not they felt comfortable with the Student returning to school on XXXXXXX August XXXXX. The Superintendent agreed to update the family on the status of the investigation by XXXXXXX afternoon.
- The District assigned the responsibility for interviewing Student C and Student E to Vice Principal 1. Vice Principal 1, however, told OCR that she did not have a copy of the Facebook exchange that was provided to the District by the family.
- Vice Principal 1 reported speaking with Student E XX XXX XXXXX XXX XXX XXXXXXX. In her notes from the interview, Vice Principal 1 stated that she told Student E that she heard about Facebook "banter" over the summer that was "race related." Student E denied posting anything online "in regards to that." Student E stated that he would delete his Facebook account because he was worried that someone had improperly used his account. Vice Principal 1 reminded Student E that the School did not tolerate racism or harassment of any kind. She told Student E that he was not in trouble and that the school would not be taking any action with respect to this incident. In an interview with OCR, Vice Principal 1 stated that she never followed up to determine whether Student E deleted the Facebook account.
- At the end of that day, Student E's mother contacted the School regarding this incident. Vice Principal 1 spoke to Student E's mother, who was upset that Vice Principal 1 had accused her son of posting offensive material online. Vice Principal 1 told the parent that the school would not allow derogatory comments towards others, and if Student E thought his account was hacked, the family should contact the police.

- Student C did not report to the School XXX XXX XXXXX XXXXX. Vice Principal 1 called Student C's home, but her calls went unanswered.⁴
- On August XX, 2015, the Principal contacted the Student's father by phone with an update on the investigation. That afternoon, the Superintendent followed up with an email summarizing the status of the investigation. The Superintendent communicated his hope that the Student would return to school on XXXXXX, August XXXX. The Student's father responded that the family was not comfortable with the Student returning prior to the conclusion of the first phase of the investigation for safety reasons. X---paragraph redacted---X.
- On August XX, 2015, the family emailed the Superintendent asking if they were still scheduled to meet on August XX, 2015 to discuss the investigation. The Superintendent stated that they could meet on August XXXX, but that they should be aware that one of the students involved in the social media incidents had not reported to school and thus the District had not been able to complete the investigation. The family asked if there was any progress on the investigation of the other incidents, and asked why the District had not attempted to contact Student C or his parents at home since he had not reported to school. The District responded that Student C would X---paragraph redacted---X.
- The Student's father asked whether the District would interview the 16 students who liked Student C's Instagram post, and included a list of names of students that corresponded to the Instagram usernames on the post. In addition, he asked if the District would be interviewing Student A, who had been involved in ongoing racial harassment over the last two years. The Superintendent never responded in writing to the questions in this email.
- OCR asked each District staff member whether they made any attempt to contact the Student or
 his parents to gather additional information after the August XX, 2015 meeting. They had not.
 OCR also asked District staff whether the Student's parents had ever communicated that the
 District was prohibited from speaking to the Student after the meeting, and no District staff
 could recall any such statement.
- On August XX, 2015, the Principal issued a letter to the family regarding the results of the investigation. It included the following information:
 - A statement that the central issues being investigated were the threatening social media postings and the purpose of the investigation was ensuring a safe environment for the Student to return to school.
 - o A description of the social media threats as "incidents of harassment."
 - A description of the interview that Vice Principal 1 had with Student E and a notification that Student C had not reported to school and was "pursuing other education options."
 - A statement that given this information, the District determined it was safe for the Student to return to school without daily contact from these two individuals. The letter did not address how the District planned to keep Student C or E from having contact with the Student.

- XX XXX XXXXXXX XXXX. The letter stated that XXX XXXX XXXXXX XXXXX "was surprised to hear what had been allegedly said." XXX XXXXX maintained that he had never heard of any of these incidents happening during XXXXXXXX XXXXXXX XX XXXXXX X XXXXXX. 5
- With respect to the allegation that a substitute teacher had not appropriately addressed the use of a racial slur directed at the Student, the letter stated that the teacher was "not a regular [District] employee" and therefore "nothing was investigated there."
- With respect to the allegation that the Student told his XXXXXX teacher about the harassment XX XXX XXXXXXXX XXXX, a statement that because the teacher was out XX XXXXXXX XXXXXX for the entire year, the District was unable to follow up with her directly.
- The final line of the letter stated: "This letter concludes my investigation into this matter."
- In an interview with OCR, the Student's father stated that the Principal called the family on August XX to describe the investigative findings. When they asked if the District would continue the investigation of the other issues raised, the Student's father stated that the Principal was noncommittal. The Principal told OCR that he did not follow any particular District procedure in conducting the investigation, but rather was focusing on ensuring that the Student was able to return to school.
- On September X, 2015, Student C reported to school. Vice Principal 1 spoke with Student C, telling him not to continue the discussion he had with the Student on social media over the summer. She also told him that the school did not tolerate racist comments or harassment. According to Vice Principal 1, Student C did not deny making the posting and did not say much in response. He told Vice Principal 1 that he understood that the behavior should not come to campus. There was no disciplinary action taken against Student C. When OCR asked Vice Principal 1 why Student C was not disciplined for his behavior, she stated that it was outside of the School's jurisdiction to discipline a student for off-campus behavior. However, Vice Principal 2 told OCR he did believe that the School could discipline students for incidents that occurred using social media because those issues would affect the students when they returned to campus.
- In an interview with OCR, the Superintendent maintained that the investigation was to be completed in two phases, and that the August XX letter was meant to capture what had happened up to that point and mark the end of phase one. However, the investigative findings letter explicitly addressed all of the categories of allegations raised and states that "this concludes my investigation in this matter." Also, on September X, 2015, the Superintendent emailed a copy of the August XX letter to the family and stated that this was the "final report...regarding our investigation into the issues you raised." On September XX, 2015, the District's attorney sent a letter to the Complainant's attorney that included the following statement: "The District has investigated the alleged incidents (XXXXXXXXX XXXX and XXXXXXX and [sic] XXXXXXX) concerning prior school years that [the Complainant] raised on August XX, 2015. The investigation did not yield evidence to substantiate the complaints."
- Because of these inconsistencies, OCR inquired about the steps the District took to complete
 phase two of the investigation. The Superintendent indicated that the District was unable to
 proceed to phase two because the family had not accepted the investigative findings of phase

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⁵ The Student was never X---paragraph redacted---X. The Principal did not speak to any of XXX XXXX XXXXXXX.

Disenrollment and Current School

- X---paragraph redacted-X.

- In an interview with OCR, the Student stated that during his time XX XXXXXXXXXXXXXXXXX he felt isolated and increasingly more depressed. He was afraid to return to school because the individuals who threatened him knew that he had reported them to the School, but they had not been disciplined. He stated that he believed that notifying the students of his complaint but not disciplining them was sending a message that the behavior was "ok," and "like painting a target on my back." He felt it was unfair that he had to be stuck at home all day when he had not done anything wrong.
- On September XX, 2015, the Complainant's attorney wrote a letter to the District requesting XXXXXXXXX XXXXXXXXXXXXXXX for the Student, a one week extension to complete the assignments given to him on September XX, and asking that his absences from September X through September XX be cleared.

- On September XX, 2015, the District's attorney responded by letter granting the Complainant's requests provided that the Student submit XXX XX XXXXXXXXXXXXXX and provide the District with proof that he had enrolled in another school.
- On October X, 2015, the Student transferred to his Current School. The Complainant reported that the Student was on academic probation XXX XXXXXXXXX at his Current School because of the poor grades he received during his XXXXXXXXX XXX XXXXXXXX at the School.
- The Student reported that he initially had mixed feelings about transferring, thinking that it would be good be in a new environment where he would not be subjected to harassment, but also feeling like he was being punished for speaking up about racial harassment at the School.
- In an interview with OCR, the Student reported that he was getting back on track academically, and did not experience any racial harassment or bullying during XXX XXXXXX XXXX at the Current School. The Student reported that in his first few weeks at the Current School, he was transferred into an AP XXXXXXXX class, and that he was planning to take AP XXXXXXXXXX and AP XXXXXXXXXX during XXX XXXXXXX XXXXX The Student's GPA at the Current School was 3.67 for the spring 2016 semester. The Student also joined XXX XXXXXXXXX at his Current School, and reported that he had not experienced racial harassment XX XXX XXXXXXXX XXXX.
- The Student nonetheless reported that his fear of the students who had racially harassed him at the School continues. He told OCR that after he transferred schools he had a brief encounter with Student B when he was walking home after school. A van pulled up and honked at him and Student B leaned out of the car and looked at the Student in a manner the Student felt was intended to intimidate him.

Analysis & Conclusions of Law

OCR found that the District violated Title VI because the evidence showed that: (1) the harassing conduct on the basis of race was sufficiently serious so as to limit or deny the Student's ability to participate in or benefit from the District's program; (2) the District had actual and constructive notice about the harassment; and (3) the District failed to take an appropriate, prompt, and effective responsive action that was within its authority to end the harassment, eliminate any hostile environment that was created, prevent its recurrence, and remedy the effects of the harassment on the Student.

First, OCR considered the totality of the circumstances when it found that the Student was subjected to a hostile environment because of racially-motivated conduct he experienced—conduct that was severe enough to limit the Student's ability to participate in and benefit from the District's program. Specifically, the Student was subjected to harassment when he was called racially derogatory names and threatened on social media in August of 2015 by other students at the School. The Student was called a nigger, told that someone would "...rip the black off [him]", "stomp [his] XXXXXXXX a--", and "... punch [him] in the f--ing mouth." Student C, who had been previously disciplined for bringing a weapon to school, also made additional racially inflammatory statements, asking the Student "[h]ow could you have pride in your race? Your [sic] black, and blacks are taking advantage of the welfare system, filling prisons, the most crime, and burning OUR F----ING FLAG!" Furthermore, OCR found that several white students who attended the School "liked" Student C's post.

To the extent that there was a dispute about who authored the second set of threats sent through Facebook, OCR found that a preponderance of evidence supported the conclusion that they were authored by a student at the School. First, the threats came two days after the first set of Instagram threats from Student C. Second, the language used was consistent with (or similar to) the language used by Student C in his Instagram threat. Third, the threat came from a Facebook account registered to a student at the School, and the language used indicated that it came from someone who knew the Student and was upset with him. That evidence is not consistent with a theory that someone other than a student at the School sent the message. Without further investigation, OCR does not reach a finding about which student authored the threats (or whether Student C and Student E may have collaborated in some way), but finds that a preponderance of evidence supports a conclusion that the message was sent by a student or students at the School.

Second, OCR found that the district had actual notice of the harassment. The Student and the Complainant informed the District about the social media threats and harassment in August of 2015 by calling and informing District staff and also providing photographic evidence via email. Once the District received notice of racially motivated physical threats by students at the School that contemplated future violent action against the Student of a nature that impacted the Student's ability to feel safe returning to School, it was obligated to respond appropriately.

Finally, OCR found that the District failed to take appropriate, prompt, and effective responsive action to end the harassment, eliminate any hostile environment, prevent its recurrence, and remedy the effects of the harassment on the student who was harassed. As a first step, the District needed to conduct a thorough and impartial inquiry to reliably determine what occurred after receiving notice of harassment. The District's investigation was not sufficient in this respect. Prior to issuing findings, the District interviewed only one of the students alleged to have harassed the Student on social media and none of the students identified as having "liked" the Instagram post. As noted above, when Student E

was interviewed he told the District that his Facebook account was "hacked." OCR's interviews with School staff show that the District did not conduct sufficient investigation to determine whether the Student's assertion that he was hacked was plausible, or if it was plausible, to ascertain who was responsible for the alleged hack. Vice Principal 1, who conducted the investigation, told OCR she did not even have a copy of the social media exchange when she questioned Student E about it and did not follow-up to ascertain whether Student E deleted his Facebook account. OCR found no evidence that the District took any action to investigate the Facebook threat beyond this single conversation with Student E.

The Student also described an incident where another student allegedly called him a racial slur and a substitute teacher was notified of the incident. The District told OCR in interviews that they were unable to identify the substitute teacher because they did not have enough information about what day the incident occurred, and thus could not determine which substitute teacher was involved. However, in an interview with OCR, the Student provided a physical description of the teacher, and reported that he believed the teacher was an XXXXXXXX teacher at the School. The School, however, did not follow up with the Complainant or the Student to ensure that they had the relevant information to identify the teacher.

In an interview with OCR, the Student elaborated on the harassment he experienced during XXX XXXXXXXXX XXX XXXXXXXXX at the School. This additional context, which the District did not have access to based upon its failure to interview the Student or the Complainant during its investigation, explained what contributed to the Student and his family's fear of returning to the School. It also would have given the District vital information to guide its investigation of the incidents alleged. For example, the District would have known that the substitute teacher alleged to have witnessed the Student being called a racial slur on campus may have been a regular classroom teacher and not, as the District noted in its investigation findings, a non-employee of the District.

The District asserted to OCR that it was prohibited from speaking with the Student to gather further information about the harassment allegations. OCR found that this assertion was not supported by the evidence. Although OCR found evidence that the Student's parents asked District staff to direct all questions to them at the August XX, 2015 meeting, OCR did not find any evidence that the Student's parents prohibited the District from talking to the Student after that the initial meeting. OCR asked each District staff member whether they made any attempt to contact the Student's parents to gather

additional information after the initial meeting. They had not. OCR also asked District staff whether the Student's parents had ever communicated that the District was prohibited from speaking to the Student after the meeting, and no District staff could recall any such statement. OCR found no evidence that District or School staff ever contacted the Student or his parents to ask for any clarifying information after the initial meeting. Furthermore, that initial meeting focused primarily on the two recent social media incidents, which meant that the District gathered almost no information from the Complainant or Student to investigate the prior incidents beyond what was provided at the meeting.

In an interview with OCR explaining the scope of the investigation, the Superintendent maintained that the investigation was to be completed in two phases, and that the August XX, 2015 letter was meant to capture what had happened up to that point and mark the end of phase one. OCR found that the assertion was not supported by the evidence. The last sentence of the August XX, 2015 states that "[t]his letter concludes my investigation into this matter." Then, on September X, 2015, the Superintendent again emailed a copy of the August XXXX letter to the Student's family and stated that this was the "final report...regarding our investigation into the issues you raised." Similarly, on September XX, 2015, the District sent a letter to the Complainant that reported that "[t]he District has investigated the alleged incidents (XXXXXXXXX XXXX and XXXXXXX and [sic] XXXXXXX) concerning prior school years that [the Complainant] raised on August XX, 2015."

The Principal acknowledged to OCR that he was not following any District procedure to investigate incidents of harassment, which required that he "interview all witnesses with information pertinent to the complaint." In this regard, the District did not interview the relevant XXXXXXXX XXXXXXXX, the students who were alleged to have harassed the Student, or obtain additional details from the Complainant and/or the Student to determine if there were any other staff members or students with relevant information. Based upon its failure to take investigative steps necessary to determine what occurred and the failure to follow its own grievance procedures, OCR found that the District's investigation was not appropriate.

After conducting an appropriate investigation, the District would have needed to determine what action was necessary to prevent recurrence of harassment and eliminate any hostile environment. OCR had no evidence that at the time the District issued its investigative findings it had considered any such action beyond the conversations with the accused students and their admonishment to the two students not to do it again. Vice Principal 1 stated the School was unable to discipline either student because the incidents occurred online and in the summer. However, other district staff acknowledged that actions can be taken to address conduct of students that occurs online or during the summer, if the incidents create an issue when the students return to campus. OCR also notes that there are a number of options for preventing recurrence and eliminating any hostile environment available to the District, including mediation, educational, and counseling services for the students involved and creation of a safety plan for the Student.

In sum, OCR found that the Student was subjected to harassment based on race, and the District failed to respond appropriately to notice of the harassment. For these reasons, OCR found the District violated Title VI and its implementing regulations with regard to the allegation investigated.

<u>Allegation 2</u>: Whether African-American students at the School were subjected to a hostile environment based on race and the District failed to respond appropriately and effectively to notice of the harassment.

In addition to the facts above, the following additional facts are relevant to OCR's analysis:

teacher as saying that, "I am disgusted at how little attention the issue of racism is given at [the School]" and noted that some students were fearful of talking about race to the school newspaper because of potential backlash.

- The District told OCR that since the Student left, it had not done any formal survey or outreach
 to African-American students to assess the climate. The results of the 2013-14 and 2015-16
 California Healthy Kids Surveys for the School included the following:
 - o In 2013-14, 14% of ninth graders at the School reported being harassed on school property on the basis of race, ethnicity or national origin. While only 6% of white students reported being harassed on the basis of race, ethnicity or national origin, 26% of Latino students and 21% of mixed-race students reported the same. Data for African-American students was not available from the survey due to the small size of the African-American population at the School.
 - In 2015-16, 12% of eleventh grade students at the School reported being harassed on school property on the basis of race, ethnicity or national origin. (No data broken down by race or ethnicity was available).
 - For 2013-14, 72% of white freshman scored "High" on School Connectedness, 58% of mixed race freshman and 61% of Latino freshman scored the same. Similarly, in 2015-16, 64% of white juniors scored "High" on school connectedness, compared to 50% of mixed-race juniors and 52% of Latino juniors. Data for African-American students was not available from the survey due to the small size of the African-American population at the School.
- - Starting in February 2016 the District Superintendent and administrators at the schools in the District participated in a conference offered by the Sonoma Office of Education entitled "Equity at the Core."
 - In early March 2016 the District invited Calvin Terrell, a speaker and educator who presents to school districts on racial healing and justice, to conduct an assembly with students. He also held an evening session with parents. The presentation focused on bullying and harassment and included examples of racial harassment, among other things.
 - The School convened a steering committee composed of teachers, counselors, students, and administrators to discuss a response to the concerns raised. The response included professional development for staff and educational programming for students.

Analysis

Based on the facts gathered to date, OCR's investigation raised concerns that other African-American students at the School may have been subjected to a hostile environment on the basis of race and that the District did not respond appropriately to notice of the harassment. The facts obtained in the investigation thus far show that the Complainant gave notice to the District that a number of students at the School were frequently using the word "nigger" and playing and singing racist and white supremacist music on school grounds. The Student also told OCR that when XXX XXXXXXXX XXXXXXXX observed another student repeatedly saying the word "nigger," XXX XXXXXXXX responded by telling the student to

knock it off, which did not stop the student from using the word. In addition, the Student reported that on at least four occasions he witnessed other students wearing shirts to School showing the confederate flag, including several instances where students were wearing a shirt that said "If this flag offends you, you need a history lesson." The Student also reported that one of the students who was harassing him had a confederate flag sticker on his truck. The Student reported to OCR that he felt the presence of the confederate flag on school grounds was not appropriate and contributed to his discomfort on campus.

OCR also had concerns about a hostile environment for African-American students based on the response to XXX XXXXX XXXXXXXX XXXXXXX about the Student's complaint. At least one African-American student was so uncomfortable with the discussion XXX XXX XXXXXXX in a class, which allegedly included a statement that the Student was an instigator and making the School look bad, that she and her sibling left the school immediately and transferred schools. The District told OCR that staff spoke to students in the class and the teacher and concluded that nothing inappropriate had occurred. Several other students and parents contacted both the Complainant and the School to validate the experiences that Student and Complainant described, and an article in the School's student newspaper included quotes from other members of the community who shared these concerns.

Similarly, California Healthy Kids Survey data produced by the District also raised concerns for OCR that students of color at the School may have been subjected to a hostile environment. For example, in 2013-14 (when the student was in ninth grade), 14% of ninth graders at the school reported being harassed on school property on the basis of race, ethnicity or national origin. This harassment was concentrated among students of color. While only 6% of white students reported being harassed on the basis of race, ethnicity or national origin, 26% of Latino students and 21% of mixed race students reported the same. Similarly, in 2015-16 (when the Student was a junior), 12% of eleventh grade students at the School reported being harassed on school property on the basis of race, ethnicity or national origin.

Finally, the investigation to date raised concerns that to the extent a hostile environment existed, the School did not respond appropriately and effectively. The administrators interviewed by OCR stated that the climate for African-American students at the school was welcoming and friendly, and that other than the instant complaint, they had never received a complaint of racial harassment or discrimination from anyone at the School. Prior to completing the investigation, which would have included among other things, interviews with students, parents, and teachers, focus groups, and a review of discipline records and complaints, the District expressed an interest in voluntarily resolving this allegation pursuant to section 302 of OCR's case processing manual. OCR determined that voluntary resolution was appropriate, and the District entered into the attached Resolution Agreement (Agreement), which is described further herein.

Conclusion

Without admitting to any violation of law, the District entered into the enclosed Agreement which resolves the compliance determination regarding allegation 1 and the concerns identified in allegation 2. The enclosed Agreement is aligned with the complaint allegations and the findings and information obtained by OCR during its investigation. It requires that the District (i) offer counseling and tutoring services to the Student, (ii) disseminate an anti-harassment statement to students and parents; (iii) draft written guidance and provide training on harassment to all School faculty and administrators; (iv) provide training to all District employees involved in receiving or investigating complaints of harassment; (v) conduct a mandatory orientation session for students about the District's harassment policies; (vi) conduct a climate survey for all teachers, students, and parents concerning the environment and potential racial harassment at the School; (vii) provide that age-appropriate instruction about racial harassment be incorporated into the curriculum; and (viii) provide OCR with documentation of all reports or incidents of harassment for the 2016-17 school year.

Based on the commitments made in the enclosed Agreement, OCR is closing the investigation of this complaint as of the date of this letter, and notifying the complainant concurrently. When fully implemented, the Agreement is intended to address all of OCR's compliance concerns in this investigation. OCR will monitor the implementation of agreement until the District is in compliance with the statute(s) and regulations at issue in the case.

OCR's determination in this matter should not be interpreted to address the District's compliance with any other regulatory provision or to address any issues other than those addressed in this letter. The Complainant may have the right to file a private suit in federal court whether or not OCR finds a violation.

This letter sets forth OCR's determination in an individual OCR case. This letter is not a formal statement of OCR policy and should not be relied upon, cited, or construed as such. OCR's formal policy statements are approved by a duly authorized OCR official and made available to the public.

Please be advised that the District may not harass, coerce, intimidate, or discriminate against any individual because he or she has filed a complaint or participated in the complaint resolution process. If this happens, the Complainant may file another complaint alleging such treatment.

Under the Freedom of Information Act, it may be necessary to release this document and related correspondence and records upon request. In the event that OCR receives such a request, it will seek to protect, to the extent provided by the law, personal information that, if released, could reasonably be expected to constitute an unwarranted invasion of privacy.

Thank you for your cooperation in resolving this case. If you have any questions about this letter, please contact the OCR attorneys assigned to this case: Abony Alexander at Abony.Alexander@ed.gov, (415) 486-5590 or Blake Thompson at Blake.Thompson@ed.gov, (415) 486-5630.

Sincerely,

/s/

Zachary Pelchat Team Leader

Enclosures

cc: Nancy L. Klein, Legal Counsel for the District (by email only)