

**Resolution Agreement
Full Sail University (FL)
OCR Complaint # 04-15-2342**

The U.S. Department of Education (Department), Office for Civil Rights (OCR), initiated the above-referenced investigation of Full Sail University (University), pursuant to Section 504 of the Rehabilitation Act of 1973 (Section 504), as amended, 29 U.S.C. § 794, and its implementing regulation, 34 C.F.R. Part 104, which prohibit discrimination on the basis of disability by recipients of Federal financial assistance. Prior to the completion of OCR's investigation, the University asked to resolve the issues of this investigation pursuant to Section 302 of OCR's Case Processing Manual (CPM). This resolution has been entered into voluntarily by the University and does not constitute a finding or admission that the University is not in compliance with Section 504 and its implementing regulation. Accordingly, to ensure compliance with Section 504 and its implementing regulations and to resolve the issues of this investigation, the University voluntarily agrees to take the following actions:

Student-Focused Remedies

1. By **July 1, 2015**, the University will offer to provide the Complainant with a Peer Tutor for XXXXXX.

REPORTING REQUIREMENT: By **July 15, 2015**, the University will provide OCR with the documentation, showing that it offered to provide the Complainant with a Peer Tutor for the XXXXXXXX course.

2. By **July 1, 2015**, the University offer to have another Instructor review the Complainant's assignments and grade her assignments for the XXXXXXXX course.

REPORTING REQUIREMENT: By **July 15, 2015**, the University will provide OCR with the documentation, showing that it offered to have another Instructor review and grade the Complainant's assignments for XXXXXXXX.

3. University administration will ensure that the Instructor for XXXXXXXX responds to the Complainant's questions regarding assignments in the XXXXXXXX course in a timely manner.

REPORTING REQUIREMENT: By **August 15, 2015**, the University will provide OCR with a report, documenting the University's compliance with Item 3 above.

4. The Complainant will have access to a trial version of the software that she needs to complete the XXXXXXXX course for 30 days, which is the length of the course.

REPORTING REQUIREMENT: By **August 15, 2015**, the University will provide OCR with documentation, showing that the University's complied with Item 4 above.

The University understands that by signing this Agreement, it agrees to provide data and other information in a timely manner in accordance with the reporting requirements of this agreement. Further, the University understands that during the monitoring of this Agreement, if necessary, OCR may visit the University, interview staff and students, and request such additional reports or data as are necessary for OCR to determine whether the University has fulfilled the terms of this Agreement and is in compliance with the Section 504 implementing regulations at 34 C.F.R. § 104.44 (a), (c) and (d).

The University understands that OCR will not close the monitoring of this Agreement until OCR determines that the University has fulfilled the terms of this Agreement and is in compliance with Section 504 implementing regulations at 34 C.F.R. § 104.44 (a), (c) and (d), which was at issue in this case.

The University understands and acknowledges that OCR may initiate administrative enforcement or judicial proceedings to enforce the specific terms and obligations of this Agreement. Before initiating administrative enforcement (34 C.F.R. §§ 100.9, 100.10), or judicial proceedings to enforce this Agreement, OCR shall give the University written notice of the alleged breach and a minimum of sixty (60) calendar days to cure the alleged breach.

University President

Date